



NAMBOUR
COMMUNITY
CENTRE

NAMBOUR COMMUNITY CENTRE

www.nambourcc.org

ANNUAL REPORT

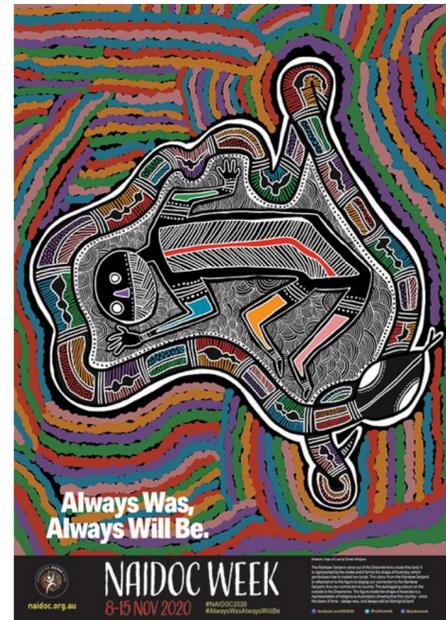
2019 - 2020

Nambour Community Centre's activities are inspired by a vision in which people experience healthy relationships and create sustainable communities that are safe and just.



NAMBOUR
COMMUNITY
CENTRE

Nambour Community Centre Inc acknowledges the Australian Aboriginal and Torres Strait Islander peoples as the first inhabitants of the nation and the traditional custodians of the lands where we live, learn and work.



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Our Vision

Nambour is a socially just, inclusive, creative and sustainable community.

Our Values

Respect

- All people welcome
- Well-being and care
- Empowering each other
- Acknowledging diversity
- Acknowledging the traditional owners

Social Justice

- Upholding human rights, safety, dignity
- Working towards sustainable communities and environments
- Promoting participation, access, contribution and belonging

Continual Learning

- Valuing community wisdom
- Providing opportunities for professional and individual development
- Reflection and improvement

Creativity

- Responding flexibly to need
- Embracing change
- Embracing opportunities
- Adapt and thrive

Guiding Principals

People Matter People First

Making a big commitment. This could mean letting go of agendas, power, learning to hold things lightly; acknowledging it's the interruptions and people that matter, as part of our work.

People Telling us What They Want.

Making sure everyone has an opportunity to contribute and participate and experience social inclusion in their own ways.

Creating Communities of Opportunity

Encouraging sustainable connections; fostering the building of relationships, anywhere, everywhere, anytime; embracing the fuzzy lines, old and new.

Thinking and Doing Thing Differently

Meaningful personal, social, political and geographical change making, incorporating place and space. Willingness, being open to learn from all; embracing positive change.

We are Committed to Social Justice

We care; inequality is present in our community; we want to disrupt and navigate structural and systemic barriers.





Partnerships

A new case management vehicle was leased with funding received from Sundale Community Foundation and Ken Mills Toyota. Community members experiencing transport barriers have gained greater access to the programs and support offered through Nambour Community Centre and partner organisations. This new vehicle enhanced outreach capacity for programs and support to community members specially during the COVID-19 period. Staff delivered food and essentials to vulnerable community members not able to leave their homes and to community members living at Nambour Caravan Park.





Partnerships

Funding

Nambour Community Centre would like to thank our major funding partners: Qld Department of Communities, Disability Services and Seniors; Qld Department of Child Safety, Youth and Women; Qld Department of Local Government, Racing and Multicultural Affairs; Australian Government Department of Social Services; Australian Government Department of Home Affairs; Sunshine Coast Council and University of the Sunshine Coast.



Services

We would like to acknowledge the services that co-locate at our centre and provide essential support to our community: Kyabra KEIHS; SCOPE Centrecare; Suncoast Community Legal; Anglicare Drug Diversion program and Joblife Disability Employment Services.



Community

Our community partnerships form an essential part of our service. We would like to thank the generous individuals, groups and organisations that support the work we do. A special thanks to Suncoast Christian Care; Oz Harvest; Sundale Aged Care, Sundale Community Grants, Urban Angels, Amrita, Share the Dignity, Ken Mills Toyota, and Kyabra.





Team Members

Staff Members

Francesca Carlton - Centre Manager
Bonnie Dean - Administration Manager
Hayley King - Administration Trainee
Linda Dennis - SETS Co-ordinator
Ana Greenfield - Cams & CD Co-ordinator
Angela Rondo - Thriving Families Co-ordinator
Kaila White - Thriving Families Co-ordinator
Breena Furbee - Thriving Families Co-ordinator
Rachel Dowling - Thriving Families Co-ordinator
Danika Shaw - Thriving Families Co-ordinator
Nick Burns - Thriving Families Co-ordinator
Lise Holt - Thriving Families Co-ordinator
Erin Buchanan - Thriving Families Co-ordinator
Jonathan Hampton - Thriving Families Co-ordinator
Sally Morley - Thriving Families Co-ordinator
Davinia Vella - SETS Co-ordinator

Students

Mark Dalman - student
Daniel Chilly - student
Helga Kverneland - student
Mohammed Barvi - student
Michelle Andrews - student
Ayyaz Bajwa - student
Jodie Brown - student
Amanda Rock - student
Kerri Ebbers - student
Makayla Mansbridge - student
Samantha Cicak - student
Sebastian Grigull - student
Ariel Luczynski - student
Jamie Jeong - student
Joelle Philippa - student
Sandra Smith - student
Susmita Thapa pantha - student

Management Committee Volunteers

Nikita King - President
Beniah Dourna - Vice President
Keith Major - Secretary (commenced October 2019)
Deborah Mosely - Secretary (stepped down October 2019)
Jacqui Austin - Treasurer
Sue Smyllie
Duc Hanh Lam
Chris Leck (joined May 2020)

Volunteers

Sharon Lenord - Volunteer Manager
Jessica McPherson - reception
Jaime Te Kaki - kitchen
Mitch Lenord - kitchen
Matthew Croft - kitchen
Nim Hammond - SETS
Phillipe d'Espaignet - maintenance
Steph Dowlut - computer support
Tezz Brown - gardening
Warren Jones - gardening
Simone Leete - community support
Liam Arnott - document support/reception
Murray Basher - kitchen
Corrin Bennette - tea and tidy
Ellen Branch - resources
Kim Buckley - reception
Phil Chaplin - gardening
Chay Collingdale - maintenance
Chris Datson - computer assistance
Karen Gollan - reception
Lynne Jacobson - document Support
Melissa MacDonald - reception
Julie McDermott - reception
Kheva Walker - reception
Helli Gowling - reception/ community support
Kathy Young - SETS
Richard Brummell - gardening
Cheryl Geoghegan - SETS
Gabrielle Friebe - SETS
Belinda Wrotecki - admin assistant
Kym Young - reception



Chairpersons Report



I acknowledge that we meet on unceded Gubbi Gubbi lands. I respect and give thanks to the elders past, present and emerging who care for this land and share with us their wisdom.

What an eventful year 2020 has been. For many it has been a year of uncertainty. I am proud that the Nambour Community Centre has been and continues to be a place that people can come to talk, share, be heard and find connection even in these "distanced" times. The staff and volunteers have all had to modify how they interact and deliver the everyday services of NCC, which they have done with thought and intent.

Change, growth and adapting seems to be the way of 2020.

A significant change for the centre has been in the manager role. Carey Shaw was farewelled at our mid-year celebration, we wish her every success and joy in her new journey. We welcome the addition of Francesca Carlton as our new Manager.

On the Management Committee we farewelled Hanh Duc Lam and have welcomed Chris Leck.

Like many people around the world during this year we had the challenge of navigating virtual meetings. It was a learning curve for us all and from it we have adapted. The challenge of utilizing virtual meetings has improved the accessibility of our meetings. Committee members are now able to participate even when their circumstances don't allow them to meet with us in person.

One of our aims this year as a management committee has been to embed inclusion into the fabric of the community centre. We have done this by undertaking training in inclusion, exploring and pledging investment in a First Nations worker and making changes to wording in documents. We still have much to do and know that ensuring all members of the community feel included and valued will be a constant task.

The Community Centre has once again had a productive and successful year. Funding contracts have been renewed and a positive financial position has been maintained.

The 2019-2020 Financial Year saw the Community Centre post a surplus of \$123,733.

The Management Committee continues to meet monthly. We have found this to be very productive and will continue with this frequency in the coming year. The intentional investment we made into bringing in new skill sets, developing strengths.

The strengths of the Community Centre have been highlighted by the continued, and developing, relationships, and hard work of all the volunteers, staff, and Committee members.

On behalf of the Management Committee, I would like to extend my warm thanks to our hardworking volunteers, staff and Committee members.

A quote I read early this year has a message for all of us now and always:

"The most challenging times bring us the most empowering lessons."
Karen Salmansohn

I look forward to another year of challenges and lessons.

Nikita King,

Chairperson

Managers Report



I have been on board in the Manager role since July. In the short time I have been here, I feel the energy, heart and commitment of staff, volunteers, and students to deliver services, support and walk alongside community. I am encouraged by the social leadership and expertise of our management committee. Thank you all for the warm supportive welcome.

I would like to acknowledge and thank Carey Shaw for her dedicated work at NCC in the Manager and Thriving Families Coordinator and roles over the last 7 years.

There is no question that COVID-19 is dominating 2020. Throughout, NCC has prevailed as a social leader and community connector. During the initial and most difficult lockdown period, NCC remained open to provide essential services such as showers, food, and referrals. The team displayed great flexibility to provide services and programs and supported each other through alternative technological platforms and creative means.

Opportunities were embraced- the community support program experienced an increase in donations and pre-cooked meals. Thriving Families, Settlement (SETS) , Community Action for a Multicultural Society (CAMS) and Community Development programs maximised up-date social media platforms to keep everyone informed about the changes in the delivery practices and offered useful tips and tools to stay connected with people and with their community of support.

Despite the challenges, the NCC team with community partners delivered program and events above and beyond funded expectations in the 2019-20 year. More than 30,000 contacts were made with the centre. SETS, CAMS, Community Development and Thriving Families programs all experienced achievements and milestones, including renewed funding agreements.

NCC successfully secured project grant funding to support awareness raising and connection activities for International Women's Day, Harmony Day, 2019 NAIDOC week, Family and Domestic Violence Prevention month and Homelessness week. Grant funding enabled a lease of an additional vehicle to support program delivery and centre operations. NCC acted as an auspice to community groups to deliver projects in partnership with community.

NCC's due diligence to organisational compliance, development and review of policies and procedures maintained Human Services Quality Framework (HSQF) accreditation.

Looking ahead- COVID-19 will continues to provide uncertainty and changing situations. Our team with community will reflect, learn, and embrace new opportunities to sustain flexible and resilient community connection and capacity building activities.

I look forward to embracing these opportunities and meet the challenges ahead to support the continuing social leadership and connection work of NCC in 2020-21.

Francesca Carlton,

Manager

Managers Report



AMRITA volunteers cooking lunch



Saying good-bye to Carey Shaw



New admin trainee, Hayley making connections with RangeCare

NCC played a key stakeholder role in community planning through involvement with the Sunshine Coast Council Community Strategy 2019-41 action plan.

The centre continued to present as a vibrant and welcoming place, made possible by our dedicated volunteers who gardened, cooked, hosted, and provided administration support.

New staff, students and volunteers were welcomed onto the team to enhance, diversify, and build on the programs and services provided within the centre.

Program Report



Thriving Families

Our Team

This is my second Annual Report and before I begin, I would like to state my overwhelming sense of privilege to be able to come into the Nambour Community Centre daily and work alongside a talented, passionate and inspirational team.

The Thriving Families Team is an energetic group of social workers who are committed to creating opportunities for families to build connections, develop capacity and positively hold themselves within their community. Thriving Families offers a variety of soft entry points for information, case management support and guidance.

Families, including parents, grandparents, extended family and young people, who live in Nambour and surrounding areas (Yandina, Bli Bli, Woombye and Palmwoods) can access a suite of weekly family activities, facilitated supports, professional education, community and social awareness events.

2019 - 2020 has seen significant staff changes; we said good bye to Sally as she ventured into new experiences in Gympie, we applauded Jonathan as he set his sights to building his surfing business and we supported Erin to complete his Social Work qualification. This allowed us to welcome in Nick as our Dad's worker, Dani who has stayed with us since completing her first Social Work placement 2019 and Lise, our newest team member who has already found her place and settled right in. Rachel, Breana and Kaila continue their ongoing contributions to shape and drive positive change, meeting the families who access the service wherever they are at.

Each year, Thriving Families welcomes social work students into the team and this year we have built upon our practice-based hub. Learning is not a solitary exercise and we are fortunate to continue to host students which creates a mutually beneficial process of reflective practice; that is at the core of social work and enables us all to take our learning to a deeper level. We would like to thank all the students for their contributions to the program.

what's on weekly

- monday**
Thriving Families #YOUTH GROUP (3pm-5:30pm)
All youth aged 12-18 years are welcome to come and hangout, join us for food, music, games, friendship and connection.
Transport HONE is available to Nambour & Yandina areas.
- tuesday**
#THRIVING DAD'S (9:00am-11:00am)
This group has a focus on connecting Dads to Dads, Dads to their Kids, and Dads to their Community.
Dads, Their Kids, Coffee, and maybe a playground. A simple formula that provides fathers with the connection and support.
- wednesday**
5 Senses Community Play Space (9:30am-11:30am)
A weekly sensory play group with different activities to promote language development, cognitive growth, motor skills, problem solving skills, and social interaction for your little people.
- thursday**
STRONG WOMEN STRONG COMMUNITIES (9:30am-11:30am)
A weekly art and social support space hosted by two passionate social workers who believe in connection so that women can be the change in their lives, their families and their communities.
- friday**
Wellness Nest (9:30am-11:30am)
A welcoming space for pregnant women & mums with new babies to define what wellness means for you and your family, take time to be your best, bond with your baby & build a community. Real talk about babies, bodies and life.
- ADVENTURE FRIDAY** (3:30pm - 5:30pm)
After-school catch up with your kids in an adventure based space with free food, activities and more.

RESET
Reframing your mind, redefining your life.

CIRCLE OF SECURITY
PARENTS & NEWBORN PARALLELS COURSE

Empowered ChildBirth
Transforming Fear into Knowledge

THE MAGIC OF CHRISTMAS
4TH OF DECEMBER 4:00-6:00 @ NAMBOUR COMMUNITY CENTRE

YOUR CHOICE MATTERS
MIND, BODY AND SPIRIT

CIRCLE OF SECURITY FOR DADS

Share your Birth Story
A safe space to share your birth story.

Infant Massage Course
3 Session Infant Massage Course

The Wellness Nest Presents
Share your birth story and feel heard.

Thriving families daily promotions occur on Facebook **Thriving Families - Nambour Community Centre**, which boasts 2,668 followers and reaches almost 16,000 people per month and to a lesser extent, Instagram **thrivingfamilies**, which has 269 followers.

HEALTHY PARK LIVING
Bring your questions and talk to health professionals about your health, your families health and the health needs of the park!

YOU DESERVE A SEAT AT THE TABLE

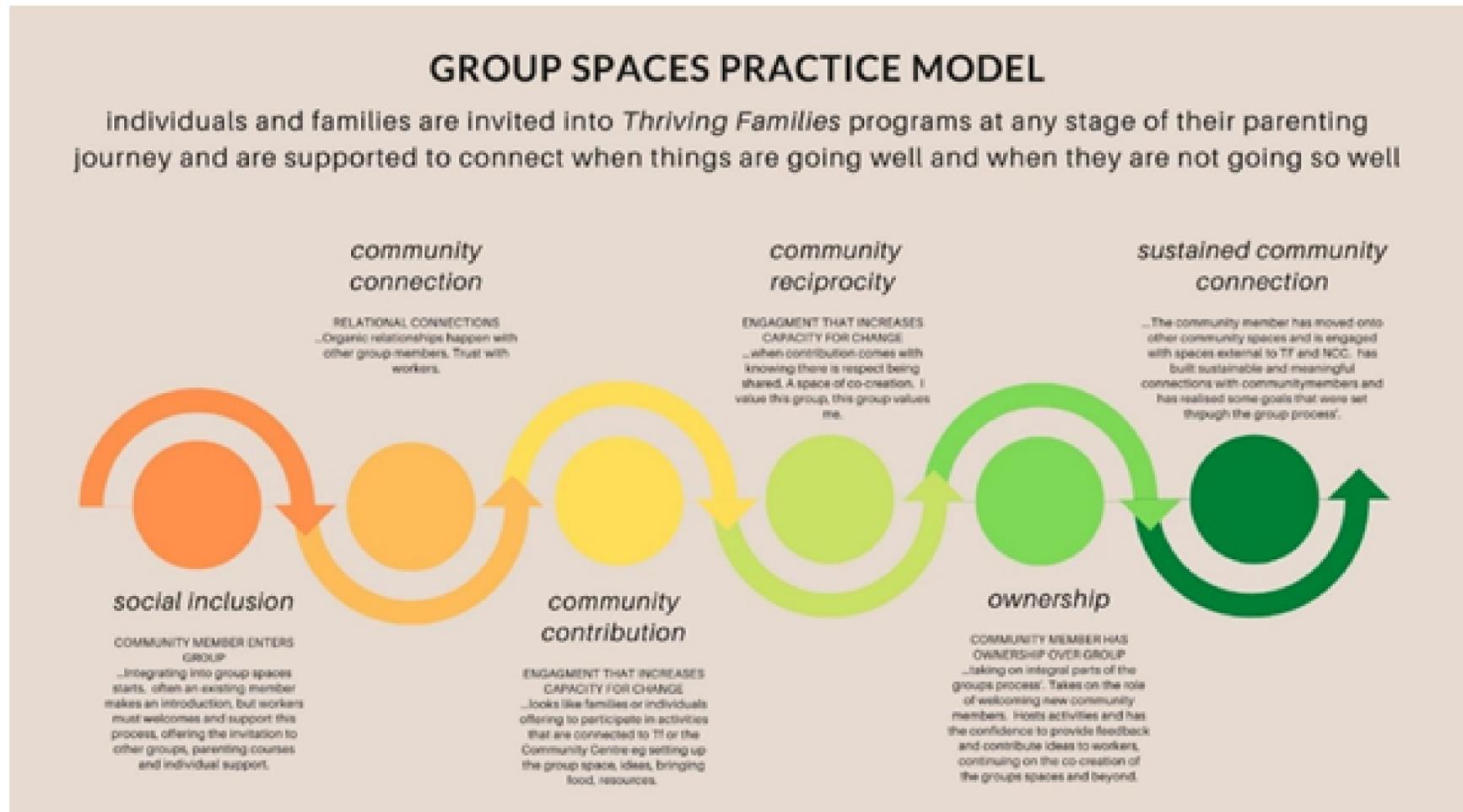
RESET
Reframing your mind, redefining your life.

Program Report



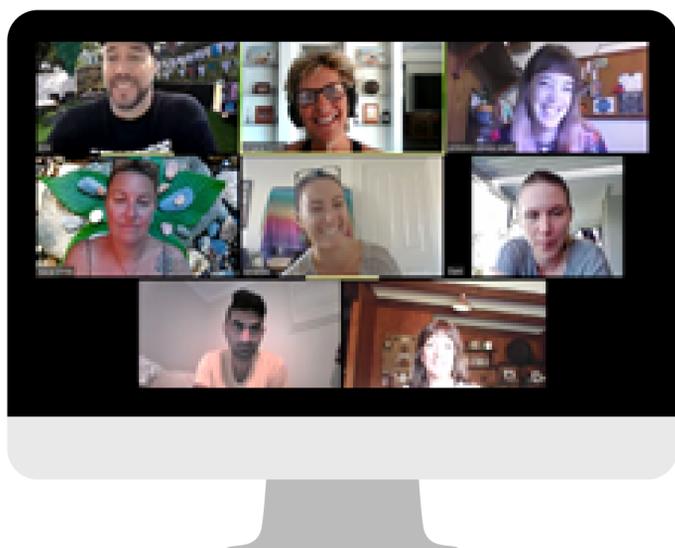
Thriving Families

At the beginning of 2020, the team reviewed the service framework. Thriving Families, the State and Federal funding contracts were extended a further 12 months and the State Targeted Family Support Service for another 5 years.



Covid-19

During the lock down and restrictions Thriving Families committed to delivering essential program and support services, and continued support and connection (under strict COVID 19 safe protocols). The 'action' from the team was to amend and adapt the program delivery to ensure continuation. Digital communication from remote locations (mobile telephone, email, and ZOOM) became the new delivery mode.



Recognising that the virtual format is not accessible to everyone, the team linked in via email, and text/phone check in. Individual family support and case management continued via phone and ZOOM, and our social media pages were updated daily with resources, tips, and inspiration to take us all forward.

The team appreciated feedback provided during this time. Many families chose to isolate and communicated that this down time was an opportunity to reconnect with their family.





Thriving Families

Our Achievements

Thriving Families head quarters delivered individual support and/or case-management on **936+** occasions and delivered **402** group-based (face-to-face and ZOOM) offerings to **4274+** participants. Totalling **5210+** engagements.

Health Event

Thriving Families and the Local Level Alliance hosted a Health Event at the Nambour Caravan Park (NCP); inviting health delivery services into the park to meet with residents. Increasing accessibility, breaking down stigma and beliefs about the park and linking people into health services.

The health agencies that attended, included:

- Sunny Street
- Gunyah Wellness
- Refocus
- HHOT
- Carers Qld
- QUINN
- FaCC
- Nurse Navigators
- ARTIUS
- Uniting Care
- KIABRA
- Community Focus
- Headspace
- Lives Lived Well
- United Synergies IFS
- Community Solutions



The ongoing relationship with the NCP management continues to gain wins, supporting minor changes to the operation and delivery of park tenancy. Outcomes included:

- Agreement and recognition of the negative financial and emotional impact of charging extra for a personal washing machine to a resident who is fully incontinent, additional costs were waved
- Changes to the application for tenancy, with more rigorous reference checks - and willingness to have vacancies in the park
- The inclusion of children (with ages) detailed on tenancy agreements
- Management ceased using the live-in caretaker as their notifier for breaches after office hours

Thriving Families in partnership with the **Department of Housing, Kyabra KEIHS** and **Coast2Bay** Housing services delivered housing options and tenancy sustainability. Achievements include:



- Families exiting the Nambour Caravan Park into long term tenancies that are safe secure and affordable
- Safe and secure long-term housing options for families who access Thriving Families
- Access to Emergency Relief that supports women and children sustain accommodation after escaping violent relationships

Program Report



Thriving Families

Community Events

Magical Christmas, 6th December 2019 was attended by 30 individual families. Magic Mitch demonstrated his incredible magical skills and mesmerised the kids and their parents alike.

Co-hosted the 2020, International Women's Day, 12th March. A long table festival lunch with workshops and so much more.

Thriving Families supported a social media campaign #28daysofvenn during Family and Domestic Violence month, May 2020.



Magic Mitch



Tribute to Aysha

Sadly, Thriving Families facilitated a tribute to a community member and amazing woman who violently lost her life. Supporting a memorial, Strong Women created garlands of flowers and placed the Seats of Resistance at the bridge where Aysha's life was taken.

Angela Rondo,

Thriving Families Co-ordinator



T H R I V I N G
F A M I L I E S



Settlement Engagement Transition Support (S.E.T.S)

The SETS program is funded by the Department of Home Affairs and is targeted to those who have recently arrived in Australia and have English as an additional language. The aim of the program is to provide information, referral, and case management to those on eligible visas. The program is free and confidential. Over the 19/20 financial year 70 clients have been assisted through connection with the program (90% are female). Clients were born in Indonesia, Philippines, Thailand, Japan, Cambodia, China, Russia, Ukraine, Brazil, Chile etc.

The main reasons people connect with SETS program - to look for work, improve English skills, reduce social isolation, and connect with others from their home country. Many wish to access training certificates in hospitality, retail, aged care/individual support.

I focus on people's strengths and work with them to take steps to reach their goals. The work can be complex, intense, and rewarding. Many of my clients do not feel welcome on the Sunshine Coast and that their skills and experience are not recognised and valued. They want to contribute to the local community but are unsure how to do so or have been negatively impacted by racism in the past.

When I introduce clients to others and see them exchanging telephone numbers or arranging to meet, I feel I have made a difference.

Highlights over the last 12 months include -

- Granting of a citizenship certificate
- Preventing a woman from being deported
- Solving a problem with Centrelink which led to substantial financial payments
- Someone leaving a domestic and family violence situation and obtaining safe and secure housing
- Someone beginning volunteering which led to paid permanent part time employment
- Watching people increase in skills in confidence and learning to swim
- Giving much needed food to someone struggling during COVID-19; and
- Someone ringing to say they have passed their driving test

Conversation English Language Class (Talk 2 Friends) continues to be a great way to connect people with other migrants, staff, volunteers and students at NCC. The class enables me to refer migrants to the SETS program and other local community supports. Weekly attendance numbers vary from 6-20 people. In 2020, program volunteer Deborah who has been helping with the program for 7 years retired. I am grateful to have had the assistance of Cheryl, Gabby and USC students (Mark and Michelle).

Over the last 12 months workshops have been organised as part of the SETS program, in collaboration with the CAMS worker (Ana Greenfield) or the Sista4Sista project worker (Davina Vella). Topics for workshops included basic first aid, mental health, recycling, weaving, homesickness, and welcome, financial resilience, starting your own business, cross cultural relationships, food handling and self-defence.

Program Report



S.E.T.S

It was exciting to see women attend NCC's International Women's Day Event, the sista4sista photo exhibition, bus trips to local businesses and social enterprises in Brisbane, a women's online health and wellbeing day, a hike at Kondalilla Falls and a singing session in the park.

I attend the Sunshine Coast Multicultural Network meetings to connect with others at the 10-year celebration and at social BBQs. Members of the local Thai, Iranian and Chinese communities have shared their culture (and sometimes their food) with Sunshine Coast residents.

Previous years pilot initiatives have continued and expanded (Migrant Work Ready program, migrant Swimming and beach safety sessions, Interfaith Community Conversations as part of Harmony Day).

To me this shows the importance of working intentionally and collaboratively to ensure sustainable outcomes.

It was humbling to take a group of women from the sista4sista project to present at the CD Conference in Toowoomba last year and to be appointed to Multicultural Advisory Group of Sunshine Coast Council for the next 3 years.

Finally I would like to thank Kathy and Nim for providing support to migrants and assisting them to learn the road rules.

Linda Dennis,

SETS Co-Ordinator



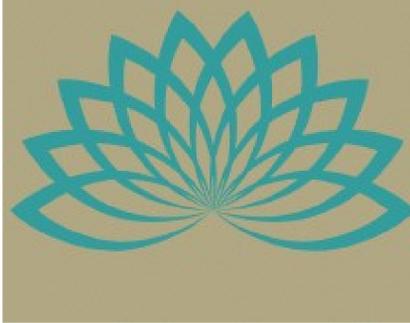
Learning the road rules.



Skills in confidence and learning to swim

Sista4Sista photo exhibition





Community Action for a Multicultural Society (C.A.M.S)

Sunshine Coast Multicultural Network

In November, NCC organised about 70 people to celebrate the 10-year anniversary of the Sunshine Coast Multicultural Network. Nambour Community Centre started this network which is now in its 10th year and is running strong. It is made up of service providers, individuals and community groups which meet bimonthly, work on projects and connect as needed depending on projects and priorities. We also hosted an evening BBQ at Cotton Tree park in February for 30 people and worked through a design process to rebrand the network.

Migrant Work Ready

We are very proud of the fact that our 2019 Migrant Work Ready program in partnership with Sunshine Coast Council, Volunteering Sunshine Coast, The Maroochy Chamber of Commerce, Services Australia and Tafe Qld supported pathways to employment in Australia for 8 weeks resulting in work for 8 out of 19 graduates within a month of completion. MWR was awarded winner of the Multicultural category for the 2020 National Awards for Local Government. This was the third year of the program which was initiated by Nambour Community Centre in 2017. The 2020 program has 30 participants from across the countries including Turkey, Russia, Philippines, China, Germany, Thailand, Brazil, Indonesia, Iran and Vietnam.

Harmony Day

Significant time and effort was spent working with community members and groups, in particular Festuri, representatives from Buddies Refugee group, Sista4Sista, musicians, people from different cultural backgrounds, interfaith groups and Sunshine Coast Council to plan for the delivery of a Harmony Day event to be hosted at Baringa Community Centre in Caloundra South on March 21. One week out the committee had to make the disappointing decision to cancel due to COVID-19.

COVID-19 response

2020 has been a challenging year for us all. This has been particularly evident in some areas of our local multicultural community. A good example is some migrants on Temporary Work Visas dreaming of a new life in Australia having their hopes and dreams derailed due to COVID-19.

Following conversations with members of the SCMN we decided that responding through online activities during lockdown was a way to connect and support people. The CAMS worker 'activated' and formalised the SCMN facebook page, growing it from approx. 340 members to over 600 through a targeted marketing campaign involving facebook boosts, emails and hosting 15 weekly interviews with members of the Sunshine Coast multicultural community. The page acted as a reputable place for information and to ask for support during the pandemic.

Workshops

The CAMS program has delivered three 'relationship' based workshops in partnership with Ana Boskovic from AB Counselling and SETS worker Linda Dennis. We have had very positive feedback and been fully booked for each of our workshops focussing on cross cultural relationships, relationships in the community and happier you.

Podcast - Into the Heartland

NCC was fortunate to secure funding from the local Freemasons group to purchase recording equipment. 7 interviews were completed with people from different cultural backgrounds and are now loaded onto our webpage for great listening about community and culture.

Program Report



Gardens

We kicked off the year with a 'Plan, Plant and Prepare' series of workshops in partnership with Yandina Community Gardens. This series was hosted at both NCC and 'The Blue House' in Yandina. What followed was a small weekly gardening group that 'potted' out the back to tend the food and children's gardens, build compost and look after the worm farm. Over the year the garden continues to be lovingly tended to by our dedicated garden volunteers.

DV month

We did some great work with our 28 days of VENN campaign. Using creative designs, people shared the complexities of domestic violence situations through 'Venn diagrams' which were then shared on our social media platforms. NCC hosted public engagement encouraging people to think deeper about the issue and then to express that through our '28 days of Venn' project in 'Happy Valley' at Caloundra, Cotton Tree Park at Maroochydore, in the park at Bli Bli and through Strong women at Quota Park in Nambour.

#mycommunityismyhome - Challenging perceptions of Homelessness on the Sunshine Coast

Our homeless working group came up with an idea to take photographs representing people experiencing homelessness and couple it with some words describing their story. NCC applied for a major grant through Sunshine Coast Council and was successful. Photographer Claire Letitia Reynolds was engaged to capture people experiencing homelessness and their stories. The project was a great success culminating in over 20 photographs of people with lived experience of homelessness and was exhibited at C-Square in Nambour and at the Cooroy Butter Factory Arts Centre with the intent to open hearts and minds to the issue of homelessness in our community. A comprehensive interview was screened on State and National Sunday evening ABC News during National Homelessness Week. NCC also facilitated a booked to capacity community conversation about the issue in July.

Midwinter Gathering

NCC hosted a successful midwinter gathering demonstrating our ability to continue to serve our community within the confines of COVID. Attendees dressed in a whimsical theme, we farewelled Carey Shaw, made masques, enjoyed live entertainment, shared food and warmed ourselves by the fire.

Ana Greenfield,

CD & CAMS Co-ordinator



Challenging perceptions of Homelessness



Harmony Day



SCMN BBQ



Administration & Volunteer Program

We have always worked toward opening the doors for all community members to freely access the facilities, programs, support networks and to truly feel included and a part of the fabric that makes up our amazing community. This year we have faced the interesting challenge of managing access with COVID-19 safety protocols which has felt heavy with exclusion and isolation. Standing firm on the 'essential service' we provide within the community we were able to keep our doors open for those community members most in need. Social connection and being available when other services closed their doors was even more important than the food and showers provided. People matter. People first. We are all looking forward to un-ravelling out of COVID-19 and moving back to an accessible and free flowing space for people to feel safe, connect and contribute.

An amazing new volunteer program was developed through our COVID-19 response. Without any formal funding for emergency relief or food support we took the opportunity to reach out to a number of other not-for-profit organisations such as IFYS Urban Angels and Ozharvest to support community members experiencing food insecurity. Our new daily Community Support Program, hosted by volunteers and students facilitates the distribution of food, toiletries and other donated items along with the very important opportunity for connection and referral.

During the year we achieved a number of changes around the centre including the renovation of our kitchen which serves around 2000 meals to our community through the People's Kitchen Community Lunch held every Thursday. This lunch program has been extended through the valued support of Sundale Aged Home with the delivery of hot meals every week. Our long term partnership with Suncoast Christian Care has also continued with weekly donations of staples such as bread, tea/coffee, milk, meat and various family food hampers.

In observing a need within the community for learning alternative ways to develop greater self-awareness and compassion, we now have a regular community lead mindfulness meditation group that meets weekly. We have also said goodbye to the 7 year old demountable building in the centre courtyard which has provided us with an opportunity to re-invent the area into a usable gathering space for people. We aim to have shading erected in the space over the next few months so it is more comfortable during the hotter months. A long term tenant moved out of one of our larger offices so considering the need for outreach services we created a rotating office 'The Mandala Room' which provides a quiet and comfortable space for our community to access organisations such as Scope, Anglicare and Joblife.

Administration has welcomed the commencement of trainee Hayley King, who is learning the fine art of not-for-profit administration, specifically looking after room rentals, newsletters and assisting in some financial aspects of the organisation. This year I completed my Diploma of Child, Youth and Family Intervention and have now embarked on a Cert IV in Accounting. We never stop learning.

Bonnie Dean,

Administration Manager

Volunteer Program

Our fantastic group of volunteers continue to play a vital role in the day to day operation of the Centre. The diverse range of skills, experience and shared commitment to give back to the community they bring to their volunteering is invaluable.

Volunteers fulfil various roles including staffing Reception, preparing meals for the community, maintaining the building and gardens and supporting programs offered at the Centre. The volunteer program was temporarily suspended between March and April due to COVID. The disruption to the program provided an opportunity to revise volunteer roles and rosters in order to enhance our services and better utilise our volunteers.

Volunteer hours
2019-2020
3,902



We have extended the number of hours that volunteers are rostered in the kitchen to assist with community support and access to light refreshments. A hot take away meal is provided on Thursdays supplemented by the provision of frozen meals on other days. Amrita Australia volunteers prepare and serve a hot meal one day a month. The number of hours volunteers are rostered in Reception has been reduced following the appointment of an Administration Trainee.

Sharon Lenord,

Volunteer Manager



Treasurers Report



The 2020 financial year has been another successful year with NCC posting a \$123,733 surplus. It should be noted that \$100,000 of the surplus was from the Cash Flow Boost provided by the Government for COVID-19 support. The sustained efforts of Carey Shaw and her finance team to secure the future viability of NCC was a driving factor behind this result. I would like to thank Carey for her dedication to the finances, an area that is not always enticing to social workers. I would also like to welcome Fran Carlton to NCC and can already say that Fran is showing that same commitment.

It is essential that NCC generates profit. It is the banking of this profit as reserves that enables NCC to weather unexpected changes in the financial environment, replace assets and fund programs that are not supported by the government. But the goal is not to generate profit, it is to be sustainable, so that we can provide the Nambour Community with resources to build a community that is more equitable, more tolerant and provides opportunity for all.

To help the Nambour Community, NCC expended \$105,532 through the Thriving Families Program and a further \$191,118 through the Children & Parent program. These programs assist in building safe families and give people access to community resources and opportunities.

NCC's revenue for 2020 was \$1.3 million, this was an increase of \$130,000 from the 2019 financial year. Most of this increase was from the Cash Flow Boost of \$100,000 and a significant one-off donation of \$20,000.

Total expenditure was \$1.1 million. This expenditure was on the major programs shown above and several one-off programs

The Net Profit for the year was \$123,733. After removing extraordinary income this is adjusted to an operating profit of \$3,733

In response to COVID-19, NCC was granted \$100,000 for the cash flow boost. This has been welcomed by NCC. To celebrate and flow this income back to the community we have employed an administrative assistant. We understand that NCC will fund this position out of reserves and thus we expect to post a loss next year, but this is a positive use of unexpected funds.

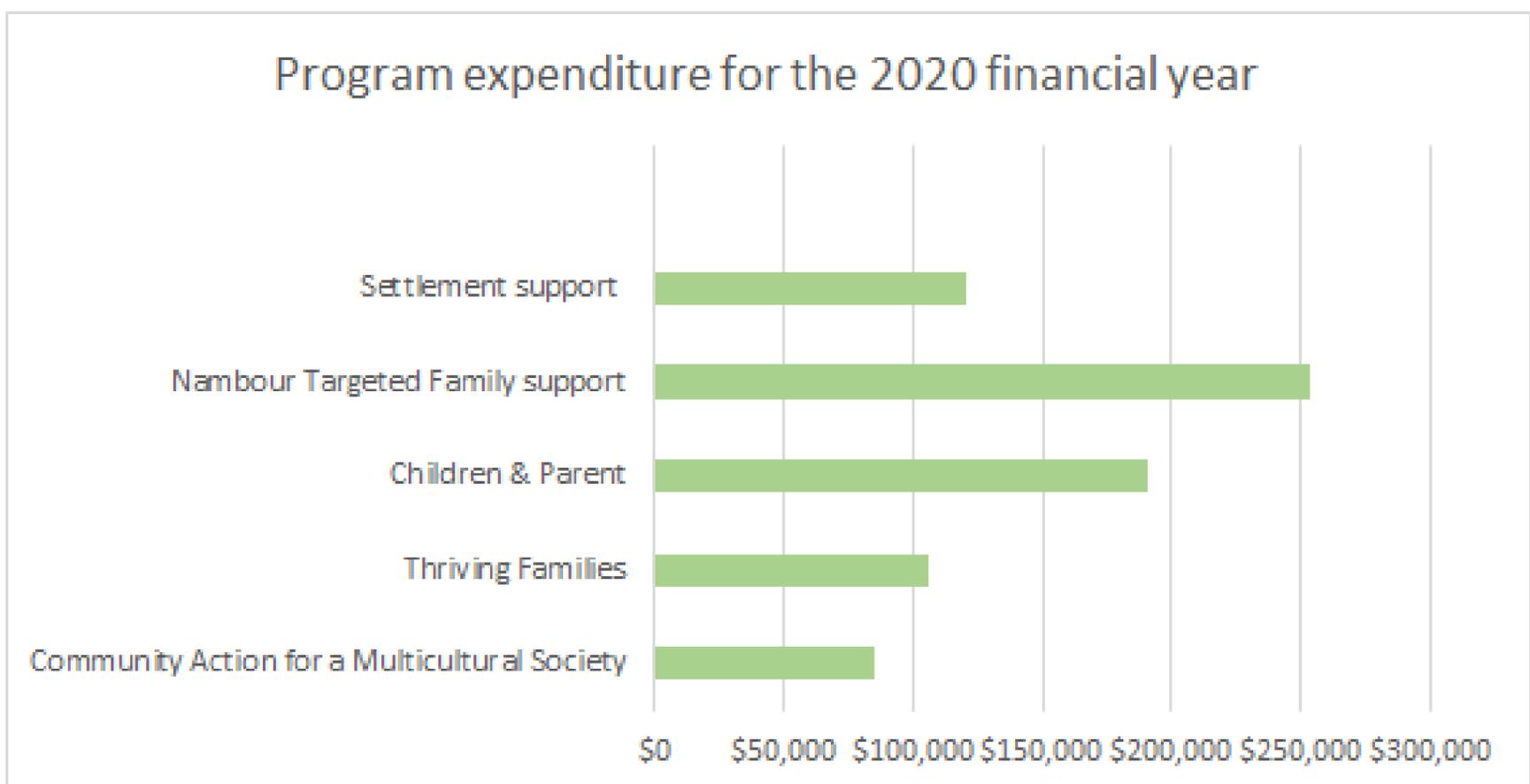
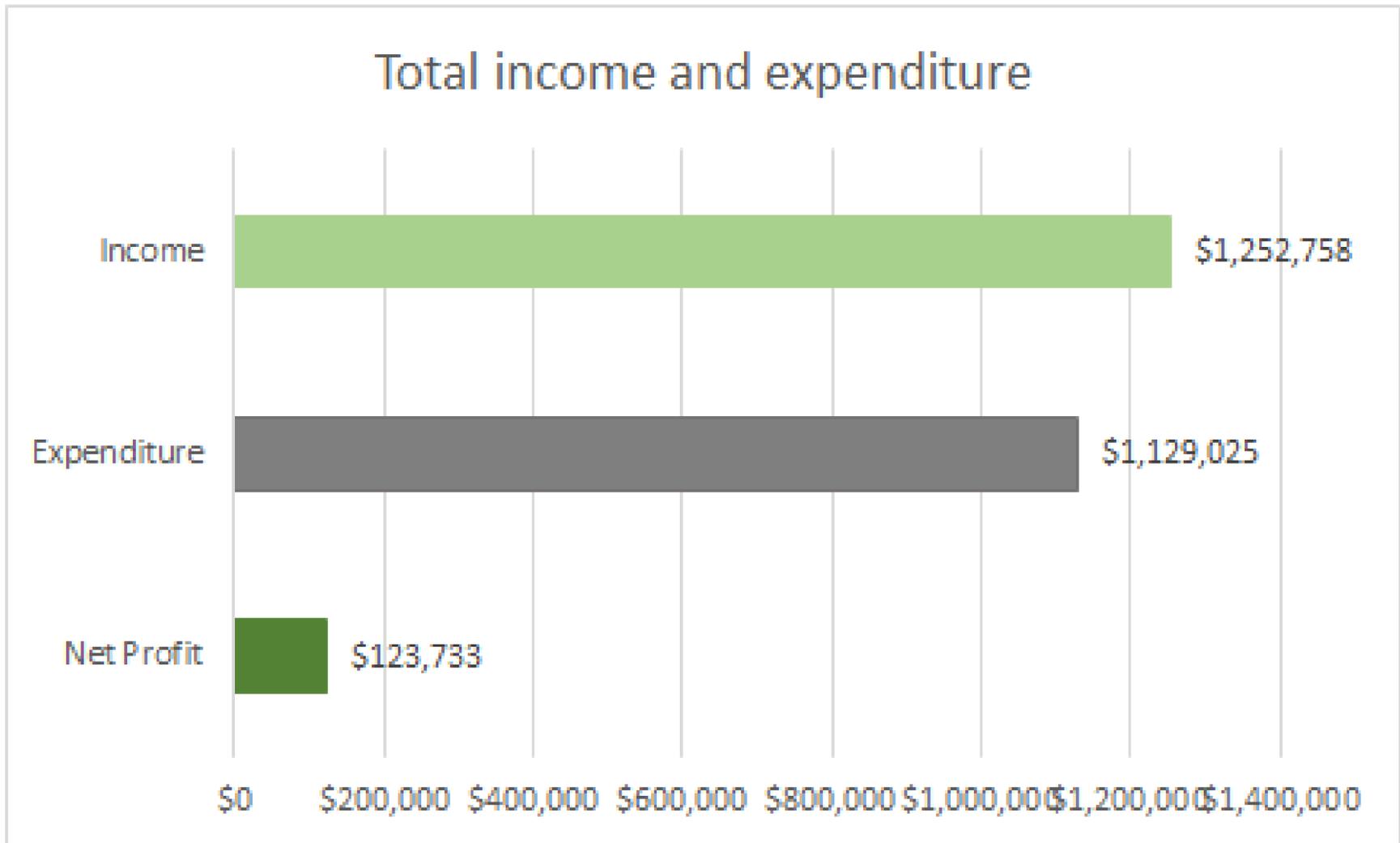
The detailed 2020 Audited Financial Statements follow.

Jacqui Austin,

Treasurer



Nambour Community Centre 2020 financial results in a snapshot



NAMBOUR COMMUNITY CENTRE INC.

**AUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2020**

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NAMBOUR COMMUNITY CENTRE INC.
COMMITTEE'S REPORT
YEAR ENDED 30 JUNE 2020

Your Committee members submit the financial report of the Nambour Community Centre Inc. ("the association") for the financial year ended 30 June 2020.

Committee Members

The names of the Committee members throughout the year are:

Nikita King - President
Beniah Dourna - Vice President
Keith Major - Secretary (commenced October 2019)
Deborah Mosely - Secretary (stepped down October 2019)
Jacqui Austin - Treasurer
Sue Snyllie
Duc Hanh Lam
Chris Leck (joined May 2020)

Principal Activities

The principal activities of the association during the financial year were: To assist the members of the community by providing a centre to which persons in need of any assistance cari turni for help, including information, counselling, therapy and practical assistance

Significant Changes

Due to the impact of the COVID 19 pandemic, modified service delivery occurred for our regular programs and some activities were postponed.

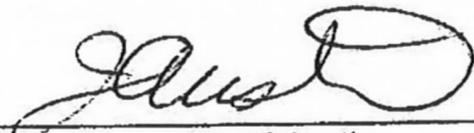
Operating Result

The surplus of the association for the financial year amounted to \$123,733 (2019: \$10,326 surplus).

Signed by the following Board members, in accordance with a resolution of the members of the Board, on behalf of the Board.



Nikita King



Jacqui Austin

Dated this 13th day of October 2020

**NAMBOUR COMMUNITY CENTRE INC.
STATEMENT OF PROFIT AND LOSS
YEAR ENDED 30 JUNE 2020**

	Note	<u>2020</u> \$	<u>2019</u> \$
INCOME			
Revenue	2	1,252,758	1,121,449
TOTAL INCOME	1(f)	<u>1,252,758</u>	<u>1,121,449</u>
EXPENDITURE			
Advertising and Promotion		2,564	610
Assets <\$5000		25,286	9,883
Accounting & Audit		9,906	13,440
Administration Costs		58,032	31,272
Repairs and Maintenance and Equipment Rental		11,221	13,345
Client Expenses		102,731	92,855
Consultants Fees		-	350
Depreciation		13,201	6,159
Insurance		6,658	9,504
Utilities		6,590	8,736
Rent		5,850	5,865
Management Fees		70,377	65,277
Staff costs		796,153	835,040
Motor vehicle Expenses		6,015	11,580
Staff Training & Development		14,218	5,764
Sundry Costs		222	1,444
TOTAL EXPENDITURE		<u>1,129,025</u>	<u>1,111,124</u>
SURPLUS BEFORE INCOME TAX		123,733	10,326
Income tax expense	1(b)	-	-
SURPLUS AFTER INCOME TAX		<u>123,733</u>	<u>10,326</u>

The accompanying notes form part of these financial statements.

**NAMBOUR COMMUNITY CENTRE INC.
STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2020**

	Note	2020 \$	2019 \$
ASSETS			
CURRENT ASSETS			
Cash assets		437,426	330,526
Trade debtors		4,831	13,067
Prepayments		6,657	5,443
TOTAL CURRENT ASSETS		<u>448,914</u>	<u>349,037</u>
NON-CURRENT ASSETS			
Plant and equipment	3	9,499	19,981
Right of use - assets	3	21,832	-
TOTAL NON-CURRENT ASSETS		<u>31,331</u>	<u>19,981</u>
TOTAL ASSETS		<u>480,245</u>	<u>369,019</u>
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	4	48,633	111,043
Provisions	5	50,813	24,900
Lease liability	6	6,637	-
TOTAL CURRENT LIABILITIES		<u>106,082</u>	<u>135,943</u>
NON-CURRENT LIABILITIES			
Provisions	5	11,042	9,112
Lease liability	6	15,424	-
TOTAL NON-CURRENT LIABILITIES		<u>26,466</u>	<u>9,112</u>
TOTAL LIABILITIES		<u>132,548</u>	<u>145,055</u>
NET ASSETS		<u>347,697</u>	<u>223,964</u>
MEMBERS' FUNDS			
Accumulated surplus brought forward		223,964	213,638
Surplus/(Loss) for the year		123,733	10,326
TOTAL MEMBERS' FUNDS		<u>347,697</u>	<u>223,964</u>

The accompanying notes form part of these financial statements.

**NAMBOUR COMMUNITY CENTRE INC.
STATEMENT OF CHANGES IN EQUITY
AS AT 30 JUNE 2020**

	Note	<u>Retained Earnings (Accumulated Surplus)</u> \$	<u>Reserves</u> \$	<u>Total Equity</u> \$
Balance at 30 June 2017		287,913	-	287,913
Net Result attributable to members for 2018		(74,275)		
Balance at 30 June 2018		<u>213,638</u>	-	<u>213,638</u>
Net Result attributable to members for 2019		10,326		
Balance at 30 June 2019		<u>223,964</u>	-	<u>223,964</u>
Net Result attributable to members for 2020		123,733		
Movement to reserves		(15,000)	15,000	
Balance at 30 June 2020		<u><u>332,697</u></u>	<u>15,000</u>	<u><u>347,697</u></u>

The accompanying notes form part of these financial statements.

NAMBOUR COMMUNITY CENTRE INC.
STATEMENT OF CASH FLOW
AS AT 30 JUNE 2020

	Note	<u>2019</u>	<u>2018</u>
		\$	\$
<u>Cash Flows from Operating Activities</u>			
Receipts from operations		1,205,872	1,109,002
Payments to suppliers and employees		<u>(1,104,095)</u>	<u>(1,082,324)</u>
Net cash from operations		101,777	26,678
Interest received		5,123	6,214
Interest paid		-	-
Net cash received from operating activities	6	<u>106,900</u>	<u>32,892</u>
<u>Cash Flows from Investing Activities</u>			
Payments for property, plant and equipment		-	(8,430)
Net cash paid for financing activities		<u>-</u>	<u>(8,430)</u>
Net increase/(decrease) in cash held		106,900	24,462
Cash at beginning of financial year		<u>330,526</u>	<u>306,064</u>
Cash at end of financial year		<u>437,426</u>	<u>330,526</u>

The accompanying notes form part of these financial statements.

NOTE 1: STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

This financial report is a special purpose financial report prepared in accordance with Division 60 of the Australian Charities and Not for Profits Commission Act 2012 and the Associations Incorporation Act 1981 (Qld). The Committee has determined that the Association is not a reporting entity.

The financial report has been prepared on an accruals basis and is based on historic costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following material accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

(i) New and amended Accounting Standards and Interpretations adopted

The Association has adopted the following standards and amendments for the first time in their annual reporting period commencing 1 July 2019:

- AASB 1058 *Income of Not-for-Profit Entities*
- AASB 15 *Revenue from Contracts with Customers*
- AASB 16 *Leases*

Impact of adoption of AASB 15 Revenue from Contracts with Customers and AASB1058 Income of Not-for-Profit Entities were adopted but the comparatives have not been restated. There was no impact on opening retained profits as at 1 July 2019.

(a) Plant and Equipment

The Association reviewed the depreciation schedule and assets that are no longer held have been written back. These assets had been fully depreciated.

Plant and equipment are carried at cost less, where applicable, any accumulated depreciation.

The depreciable amount of all fixed assets are depreciated over the useful lives of the assets to the association commencing from the time the asset is held ready for use.

Leasehold improvements are amortised over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

(b) Income Tax

The Association is a Charitable Organisation which is exempt from Income Tax . The Association is a deductible gift recipient.

(c) Employee Benefits

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits have been measured at the amounts expected to be paid when the liability is settled.

(d) Impairment of Assets

At the end of each reporting period, the entity reviews the carrying values of its tangible and intangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, is compared to the asset's carrying value. Any excess of the asset's carrying value over its recoverable amount is expensed to the income statement.

NOTE 1: STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES - continued

(e) Cash and Cash Equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with banks, and other short-term highly liquid investments with original maturities of three months or less.

(f) Revenue and Other Income

Donation income is recognised when the entity obtains control over the funds, which is generally at the time of receipt.

Grant income

When the Association receives grant income, it assesses whether the contract is enforceable and has sufficiently specific performance obligations in accordance with AASB 15. When both conditions are satisfied, the Association:

- Identifies each performance obligation relating to the grant;
- Recognises a contract liability for its obligations under the agreement; and
- Recognises revenue as it satisfies its performance obligations. If the contract is not enforceable or does not have sufficiently specific performance obligations, the Association recognises income immediately in the profit and loss.

All revenue is stated net of the amount of goods and services tax (GST).

(g) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

(h) Provisions

Provisions are recognised when the association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions are measured at the best estimate of the amounts required to settle the obligation at the end of the reporting period.

(i) Accounts Receivable and Other Debtors

Accounts receivable and other debtors include amounts due from members as well as amounts receivable from donors. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets.

(j) Accounts Payable and Other Payables

Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the association during the reporting period that remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

NOTE 1: STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES - continued

(k) Comparative information

Where appropriate, comparatives have been restated to ensure that they are compatible with disclosures in the financial statements for the year ended 30 June 2020.

(l) Unexpended Grants

When the Association receives grant income, it assesses whether the contract is enforceable and has sufficiently specific performance obligations in accordance with AASB 15. When both conditions are satisfied, the Association:

- Identifies each performance obligation relating to the grant;
- Recognises a contract liability for its obligations under the agreement; and
- Recognises revenue as it satisfies its performance obligations. If the performance obligations are not yet met, there is a liability recognised.

(m) Leases

Leases are recognised as a right-of-use asset and a corresponding liability at the date at which the leased asset is available for use by the Association. Each lease payment is allocated between the liability and finance cost.

The finance cost is charged to profit or loss over the lease period so as to produce a constant periodic rate of interest on the remaining balance of the liability for the period. The right-of-use asset is depreciated over the shorter of the asset's useful life and the lease term on a straight-line basis

Assets and liabilities arising from a lease are initially measured on a present value basis. Lease liabilities include the net present value of the following lease payments:

- fixed payments (including in-substance fixed payments), less any lease incentives receivable
- variable lease payment that are based on an index or a rate

The lease payments are discounted using the interest rate implicit in the lease, if that rate can be determined, or the Association's incremental borrowing rate.

Right-of-use assets are measured at cost comprising the following:

- the amount of the initial measurement of lease liability
- any initial direct costs, and
- restoration costs.

	<u>2020</u>	<u>2019</u>
	\$	\$
NOTE 2: REVENUE		
Revenue		
Grants	949,562	955,671
Donations	26,799	3,768
Interest Received	5,123	6,214
Other Income	18,564	18,325
Rents Received	58,292	57,772
Management Fees	69,850	65,325
Consulting Services	24,568	14,375
ATO Cash Flow Boost	100,000	-
	<u>1,252,758</u>	<u>1,121,449</u>

NAMBOUR COMMUNITY CENTRE INC.
 NOTES TO THE FINANCIAL STATEMENTS
 YEAR ENDED 30 JUNE 2020

NOTE 3: PLANT AND EQUIPMENT

	Furniture & Fittings	Plant & Office Equipment	Motor Vehicles	Right-of-use assets
		\$	\$	\$
Year ended 30 June 2020				
Opening net book amount	\$ 10,328	\$ 82,608	\$ 44,143	\$ -
Adoption of AASB 16	\$ -	\$ -	\$ -	\$ 24,550
Write backs	-\$ 8,760	-\$ 26,719	\$ -	
Accumulated Depreciation	-\$ 1,568	-\$ 39,448	\$ -	
Disposal			-\$ 19,725	
Depreciation charge	\$ -	-\$ 7,983	-\$ 2,500	-\$ 2,718
Closing net book amount	\$ -	\$ 8,458	\$ 21,918	\$ 21,832
			<u>2020</u>	<u>2019</u>
			\$	\$

NOTE 4: Trade and other payables

Current

Accounts payable	1,995	8,110
Accrued Expense	25,066	16,488
Key Deposits	440	440
Grants in Advance	68,799	60,685
Superannuation Payable	5,118	-
GST/PAYG Payable	(52,786)	25,320
Total trade and other payables	<u>48,633</u>	<u>111,043</u>

NOTE 5: Provisions

Current

Annual leave provision	39,074	21,191
Long service leave provision	-	-
Provision for Audit Fees	4,900	-
Other provisions	6,838	3,708
Total current provisions	<u>50,813</u>	<u>24,900</u>

Non-Current

Long service leave provision	<u>11,042</u>	<u>9,112</u>
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NOTE 6: OTHER LIABILITIES

On adoption of AASB 16, the organisation recognised lease liabilities in relation to leases which had previously been classified as 'operating leases' under the principles of AASB 117 Leases. These liabilities were measured at the present value of the remaining lease payments, discounted using the organisation's incremental borrowing rate as of 1 July 2020.

Current

Lease liability	<u>6,637</u>	<u>-</u>
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Non-Current

Lease liability	<u>15,424</u>	<u>-</u>
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Total lease liability	<u>22,061</u>	<u>-</u>
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NOTE 7: Cash Flow Information

Reconciliation of cash flow from operating activities
with net result from ordinary activities after income tax.

Net result from ordinary activities after income tax expense	123,733	10,326
Add back depreciation	13,201	6,159
Changes in Assets and Liabilities		
(Increase)/Decrease in Debtors	8,236	(6,234)
(Increase)/Decrease in Other Assets	(1,214)	2,055
Increase/(Decrease) in Payables	(14,899)	31,022
Increase/(Decrease) in Provisions	27,843	(10,436)
	<u>156,900</u>	<u>32,892</u>

NOTE 8: RESERVES

The transfer of \$15,000 to reserves represents funds remaining at the 30 June 2020 from a donation given to the Sista 4 Sista program. This amount has been allocated to Reserves by the Board to be applied towards the Sista 4 Sista program in the 2021 financial year.

NOTE 9: EVENTS AFTER THE END OF THE REPORTING PERIOD

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operation of the Association, the results of those operations, or the state of affairs of the Association in future financial years.

NOTE 10: CONTINGENT LIABILITIES

The Board is not aware of any contingent liabilities that have arisen since the end of financial year which significantly or may significantly affect the operations of the Association.

NAMBOUR COMMUNITY CENTRE INC.
Committee Declaration

The Committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

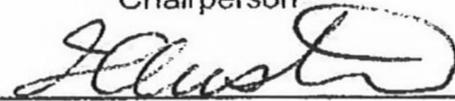
In the opinion of the Committee of Nambour Community Centre Inc. the financial statements and notes as set out on pages 1 to 10 are in accordance with Division 60 of the *Australian Charities and Not for Profits Commission Act 2012* and the *Associations Incorporation Act 1961 (Qld)*:

- (1) presents a true and fair view of the financial position of Nambour Community Centre Inc. as at 30 June 2020 and its performance for the year ended on that date.
- (2) there are reasonable grounds to believe that Nambour Community Centre Inc. will be able to pay its debts as and when they become due and payable.

The statement is made in accordance with a resolution of the Board and is signed for and on behalf of the Board by:



Chairperson



Treasurer

Dated this ^{13th} day of October 2020



Independent Auditor's Report
To the Members of Nambour Community Centre Inc

I have audited the financial report of Nambour Community Centre Inc (the "Association"), which comprises statement of financial position as at 30 June 2020, and the statement of profit and loss, statement of changes in equity, statement of cash flow and notes comprising a summary of significant accounting policies and other explanatory information and the statement by members of the committee.

In my opinion, the accompanying financial report gives a true and fair view of the Association's financial position as at 30 June 2020 and of its performance for the year then ended in accordance with the requirements prescribed by Division 60 of the *Australian Charities and Not for Profits Commission Act 2012* and the *Associations Incorporation Act 1981*.

Basis for Opinion

I have conducted my audit in accordance with Australian Auditing Standards. My responsibility under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of my report. I am independent of the Association in accordance with the ethical requirements of the Accounting Professional and Ethical Standard's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to my audit of the financial report in Australia. I have fulfilled my other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Emphasis of Matter

The financial report has been prepared for the purpose of fulfilling the committee's financial reporting responsibilities under Division 60 of the *Australian Charities and Not for Profits Commission Act 2012* and *Associations Incorporation Act 1981*. As a result, the financial report may not be suitable for another purpose.

Responsibilities of Committee for the Financial Report

The Committee of the Association is responsible for the preparation and fair presentation of the financial report in accordance with the financial reporting requirements of Division 60 of the *Australian Charities and Not for Profits Commission Act 2012* and the *Associations Incorporation Act 1981* and for such internal control as the Committee determines is necessary to enable the preparation and fair presentation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Committee is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the Committee either intends to liquidate the Association or cease operations, or has no realistic alternative but to do so.

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MANLY QLD 4179
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🌐 www.totalaudit.com.au
ABN 21 600 079 007

Those charged with governance are responsible for overseeing the Association's financial reporting process.

Auditor's responsibility for the audit of the financial report

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of user taken on the basis of this financial report

Susan Bradnock CPA
Registered Company Auditor- 414365
Brisbane

6 October 2020

Jacqui Austin
Treasurer
Nambour Community Centre
PO Box 1042
NAMBOUR QLD 4560



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Dear Jacqui

**NAMBOUR COMMUNITY CENTRE
Financial Statement Audit
FOR THE YEAR ENDED 30 June 2020**

I have completed the audit for Nambour Community Centre for the year ended 30 June 2020.

I have attached a copy of the representation letter. Please sign and return.

It was noted that the corporate governance and financial oversight had strengthened during the 2020 financial year.

Thank you very much for the assistance Bonnie, Fran and you gave us during the audit to ensure that all information was available.

I have attached my invoice for the work completed and payment is now due.

Yours faithfully

Sue Bradnock CPA
Registered Company Auditor
Total Audit Services