

NAMBOUR COMMUNITY CENTRE INC.

ANNUAL REPORT
2020-2021



NAMBOUR
COMMUNITY
CENTRE



ACKNOWLEDGEMENT



Nambour Community Centre would like to acknowledge the Gubbi Gubbi, Kabi Kabi people who are the tradition custodians of this land and pay our respects to Elders past, present and emerging.

OUR GUIDING PRINCIPALS

People Matter People First

Making a big commitment. This could mean letting go of agendas, power, learning to hold things lightly; acknowledging it's the interruptions and people that matter as part of our work.

People Telling us What They Want

Making sure everyone has an opportunity to contribute and participate and experience social inclusion in their own ways.

Thinking and Doing Things Differently

Meaningful personal, social, political and geographical change making, incorporating place and space. Willingness, being open to learn from all; embracing positive change.

We are Committed to Social Justice

We care; inequality is present in our community; we want to disrupt and navigate structural and systemic barriers.

Creating Communities of Opportunity

Encouraging sustainable connections; fostering the building of relationships, anywhere, everywhere, anytime; embracing the fuzzy lines, old and new.

OUR DEDICATED TEAM

STAFF

Rachael Donovan - Centre Manager (incoming)
Francesca Carlton - Centre Manager (outgoing)
Bonnie Dean - Administration Manager
Hayley King - Administration Assistant
Linda Dennis - SETS Coordinator
Nirmala Hammond - Sista4sista Project
Kathy Young - Sista4sista Project
Davinia Nieper - Sista4sista Project
Ana Greenfield - CD & CAMS Coordinator
Emily McConochie - First Nations Worker
Angela Rondo - Thriving Families Coordinator
Kaila White - Family Support Worker
Breena Furbee - Family Support Worker
Rachel Dowling - Family Support Worker
Danika Shaw - Family Support Worker
Nick Burns - Family Support Worker
Lise Holt - Family Support Worker

MANAGEMENT COMMITTEE

Nikita King - President
Beniah Douma - Vice President
Keith Major - Secretary
Jacqui Austin - Treasurer
Deborah Moseley
Chris Leck
Sue Smyllie

VOLUNTEERS

Sharon Lenord
Annette Pizone
Steph Dowlut
Peter Hogg
Caroline Sykes
Julie Bowe
Gabrielle Friebe
Cheryl Geoghegan
Catherine Steer-O'Neill
Jaime TeRaki
Samantha Denny
Simone Leete
George Geragotellis
Max Glazenbrook
Raja David
Kim Romanova
Tezz Brown
Mitch Lenord
Lyn Harding
Jess McPherson
Julie Adams
Kathy Kickson
Claire Kuyper
David Walters
Erin Buchannan
Brett Richter
Lisa Finney

STUDENTS

Sabal Ghimire
Keshev Chandrasekaran
Meagan Baker
Yun-Chen Lin
Shane Grubner
Zac Cronin
Julie Callingham
Suzanne Thompson
Grace McCabe
Amandeep Badesha
Miatta Wighton
Harsangeet Kaur
Aliyah Marshall
Natalie Thorogood



PARTNERSHIPS

Funding

Nambour Community Centre would like to thank our major funding partners: Old Department of Communities, Housing and Digital Economy; Old Department of Children, Youth Justice and Multicultural Affairs; Old Department of State Development, Infrastructure, Local Government and Planning; Australian Government Department of Social Services; Australian Government Department of Home Affairs; Sunshine Coast Council and University of the Sunshine Coast.



Services

We would like to acknowledge the services that co-locate at our centre and provide essential support to our community: Kyabra KEIHS; Anglicare Drug Diversion program; Joblife Disability Employment Services and Open Minds.



Community

Our community partnerships form an essential part of our service. We would like to thank the generous individuals, groups and organisations that support the work we do. A special thanks to Suncoast Christian Care; Oz Harvest; Sundale Aged Care, Urban Angels, Amrita, Share the Dignity, Kyabra, The Board Meeting, Act for Kids and Coast2Bay



CHAIRPERSONS REPORT

As a Gunditjmara and Ngarigo-Monaro woman living on Gubbi Gubbi country I pay my respects to my ancestors who guide me and the ancestors of this land whose knowledge and practices we all benefit from. I pay respects to the elders past, present and emerging who hold this land as part of them.

Alfred North Whitehead stated that, "The art of progress is to preserve order amid change and to preserve change amid order."

The Nambour Community Centre have beautifully showcased this sentiment this year. 2021 has been a year of transition, reflection and growth. I am proud of how NCC has embraced and adapted through all the challenges and changes.

This last year has seen the Nambour Community Centre continue to thrive, expand, and flourish. Angela Rondo and Bonnie Dean worked cooperatively to fill the role of Manager on Fran's departure, at the start of the year. We now welcome Rachael Donovan as the Centre's new manager. NCC with the co-contribution of Sunshine Coast Regional Council invested in a First Nations worker. Emily McConochie joined the team in this role and was a valuable addition. Emily delivered documents that will provide guidance in our future endeavours to secure more permanent funding for a First Nations program.

The Community Centre has once again had a productive and successful year. Funding contracts have been renewed and a positive financial position has been maintained. The 2020-2021 Financial Year saw the Community Centre post a surplus of \$16,351.

Throughout the last year the need for sub-committees and working groups has arisen including a Finance Committee and human resource working groups. These offshoots have provided space for skills and talents to be shared and diversified. Various Committee members have attended workshops and training in governance, not-for-profit corporations, and committee boards throughout the last twelve months. The committee has also recently participated in an evaluation of the board which entailed an external, 'guided' self-assessment, followed by a debrief and individual interviews between each committee member and myself. This all goes towards building a committee that is strong together and as individuals, provides good governance and a sound succession plan.

Tonight we farewell Beniah Douma, Deborah Moseley and Sue Smiley. All three have served on the Management committee for several years and they will be missed. We welcome the new additions to the committee and look forward to incorporating each person's unique skills sets into a complementary and cohesive team.

CHAIRPERSONS REPORT

Committee Statistics

Between July 2020 and August 2021 the Management Committee met 12 times. The attendance of each member for those meetings was as follows:

Name and position	Number of meetings attended	Date of joining
Nikita King Chairperson	11	October 2016
Beniah Douma Vice-Chairperson	8	October 2017
Jacqui Austin Treasurer	10	March 2019
Keith Major Secretary	12	March 2019
Deborah Moseley (Extra)Ordinary Member	11	October 2016
Sue Smiley (Extra)Ordinary Member	12	October 2017
Chris Leck (Extra)Ordinary Member	11	May 2020

The strengths of the Community Centre have been highlighted by the continued and developing relationships and hard work of all the volunteers, staff, our partners and Committee members.

On behalf of the Management Committee, I would like to extend my warm thanks to our hard-working volunteers, staff, members and Committee.

I look forward to the continued support and achievements, that we can all share, as part of the Namba Community.

NIKITA KING

Chairperson



THRIVING FAMILIES PROGRAM

No day is ever the same. Walking up the driveway is never a chore, and every day at 8 am as I arrive, I am greeted by someone or something different and it is an adventure! I am grateful for and often quote Helga (Social Work student) "you can never prepare for any day" and 2020 - 2021 has been the most adventurous yet.

I cannot overstate my appreciation and awe for the amazing work the Thriving Families team continues to achieve. Their unwavering dedication and commitment to social justice and collective well-being within such a diverse and dynamic community is inspiring.

The Thriving Families Team is an energetic group of Social Workers who are committed to creating opportunities for families to build connections, develop capacity and positively hold themselves within their community. Thriving Families offers a variety of soft entry points for information, case management support and guidance. Families, including parents, grandparents, extended family, and young people who live in Nambour and surrounding areas (Yandina, Bli Bli, Woombye and Palmwoods). They can access the suite of weekly family activities, facilitated supports, professional education, community, and social awareness events that this robust team hosts.

The 2020-2021 team has demonstrated resilience with only one change; we sadly said goodbye to Kaila who has been a part of the Thriving Families team for 7 years and instrumental to the creation of the programs we host weekly. Kaila remains part of the Centre providing supervision to the current Social Work students.

As we do each year, Thriving Families welcomes Social Work students into the team and this year we have increased the number of students, hosting an additional student from the University of New England. Because learning is not a solitary exercise, we feel fortunate to host students, creating a mutually beneficial process of reflective practice; that is at the core of social work and enables us all to take our learning to a deeper level. As much as the students gain incredible practice experience, Thriving Families benefits from the diverse knowledge and enthusiasm of the students.

We would like to thank all the students for their contributions to the program.

Angela Rondo

Thriving Families Coordinator



Program Data During 2020 - 2021

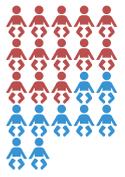
Thriving Families host a diverse range of programs that engage children and families.



1083 targeted family sessions



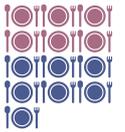
176 groups



2795 attendees at playgroups



751 peer support engagements



2120 attendees at events



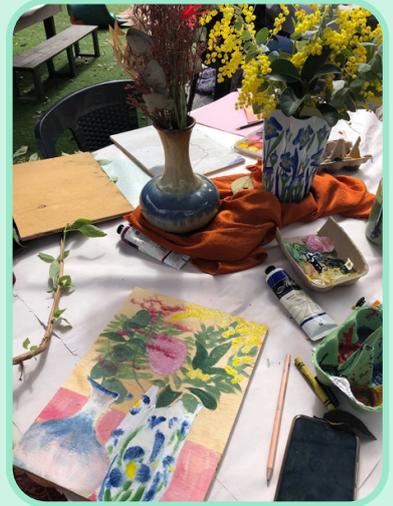
1427 individuals support engagements



448 parent education outcomes



215 counselling sessions



The COVID-19 impacts have increased the number of individual support and/or case management needs, totalling 6719+ engagements and 3,068 social media followers.

The Thriving Family Community

- Approximately 560 people accessed each month
- 85% of participants are female
- Age range - 2 weeks to 72 years
- 25% of users speak another language
- 28% of participants are engaged through community connection
- The length of time that people have attended the Centre ranged from 1 week to more than 5 years



Why did you come?

- 31% were seeking support with housing stress and homelessness
- 21% attended for parenting support
- 18% asked for relationship support
- 17% reported poor mental health
- 9% required support with finances
- 8% employment
- 7% medical
- 5% sort DFV support
- 5% behaviour support
- 4% education support
- 1% AOD support
- be more socially connected
- learn a new skill
- meet new people and form friendships
- join a class
- volunteer and contribute back to the community



MULTICULTURAL CONNECTIONS SUNSHINE COAST

Multicultural Connections Sunshine Coast merges our Community Action for a Multicultural Society (C.A.M.S) project and Settlement Engagement Transition Support (S.E.T.S).

Once again it has been a big year of activities and topsy turvy times pivoting to the whims of COVID-19.

Harmony Week

That aside, we managed to deliver 10 Harmony Week events attended by 960 people across the Sunshine Coast in a new decentralised format working in partnership with Sunshine Coast Council. Unfortunately two events were cancelled due to weather and later, lock down.

Disaster Preparedness

Working with our State Government partners, we were able to secure funding to engage with existing and new migrant groups to strengthen relationships and build capacity around disaster preparedness - bush fires, extreme heat, flood events etc. This has been a great opportunity to connect with new people and to work with the Disaster Management team at Sunshine Coast Council (SCC) to plan and deliver two targeted workshops for migrants.



Into the Heartland podcast

The podcast comprising 7 in depth interviews with people from different cultural backgrounds was officially launched at a Multicultural Month event, was promoted through SCC libraries service and Sunshine Coast ABC. To date it has had over 100 downloads. You can find the podcasts [here](#).

Migrant Work Ready

We continue to partner with SCC, Volunteering Sunshine Coast, TAFE Qld, the Maroochydore Chamber of Commerce and the Sunshine Coast Chamber Alliance mentors to deliver this award winning employment program. In 2020 there were 22 graduates of which several people secured employment and one person landed a role on a 6 figure salary :)

Supporting Community

The program supports the community through a monthly newsletter, bimonthly meetings of the Sunshine Coast Multicultural Network, mentoring for community leaders and individuals.

Ana is currently working with the Korean Community to develop an event and has also been working closely with the Thai, Japanese and Arts and Culture Federation of the Sunshine Coast to develop and deliver new cultural events.

We Welcome You

We designed and delivered two workshops to over 50 people from small not for profit groups to build a more welcoming Sunshine Coast. We also 'popped up' in Beerwah and at TAFE where we promoted multiculturalism in the community.

Anna Greenfield & Linda Dennis

Multicultural Connections Sunshine Coast



SETTLEMENT ENGAGEMENT AND TRANSITION SUPPORT (SETS) PROGRAM

The SETS program is funded by the Department of Home Affairs and is targeted to those who have recently arrived in Australia and have English as an additional language. The aim of the program is to provide information, referral, and case management to those on eligible visas.

Throughout the program, clients have been alerted to changes in services and processes, e.g. the newly arrived waiting period for Centrelink payments, Adult Migrant English Program reforms, new questions on Australian values on the citizenship test, new employment services model, COVID-19 updates and vaccination roll outs.

In case management, clients continue to be distressed because they have been unable to return to their home countries for births, weddings and funerals due to COVID-19. They are also disappointed because family members cannot visit them in Australia, e.g. to help care for a newly born child. One client died and her family could not attend her Australian memorial service. Several people have lost family members overseas to COVID. Not knowing when international borders will reopen has resulted in people experiencing anxiety and depression. Some are reluctant to access a mental health plan due to cultural stigma. Some clients are reporting family and domestic violence due to increased financial pressure associated with unemployment (either their own or that of their partner) and /or addictions.



The SETS worker is beginning some new initiatives to prevent domestic and family violence, e.g. workshops to inform migrants of their rights, an exhibition highlighting experiences of migrant women of differing ages, cultures and backgrounds, a social media campaign and driving lessons so women can become more independent.

The following group activities have been run in response to issues identified by migrants - CPR awareness training by local ambulance volunteers, 3 week course on Women Building Skills for work and home with Di Feldman, 2 week confident speaking workshops with Robyn Pulman, recycling information session with Sunshine Coast Council Waste Management staff, and, picnics to create an inclusive local community. Migrants have requested group discussions on racism, discrimination and spirituality. These difficult conversation topics are often avoided.

The SETS worker has collaborated with the CAMS (Community Action for a Multicultural Society) worker to organise projects (e.g. Harmony Day Cultural Conversations, celebration of multicultural month in August, pop up information session at TAFE). Both workers have promoted and attended Sunshine Coast Multicultural Network meetings, Migrant Work Ready sessions, and local festivals such as Lunar New Year lantern festival and Multicultural Moon Festival. It was rewarding to work with Rachel Apelt to create a Multicultural Connections Sunshine Coast practice framework which visually portrays the knowledge and principles which inform the work of the SETS and CAMS staff.

The Queensland Department Transport of Main Road's funded project, Women take the Driving Seat, recently finished. Twenty six women born in Australia and overseas received practical driving lessons from *Murris on the Move* driving school. Eight women passed their driving test.



Talk 2 Friends Conversational English Class meets every Friday during term time at NCC. Several participants have gained work through word of mouth contacts from other class members. Some students have begun studying English at TAFE. The English class visited a Sunshine Coast 60 and Better meeting. Students practised their English and asked/answered questions about topics that are important to them. The class is a soft entry point into NCC programs. Some attendees connect to the SETS program and ineligible SETS clients who have been in Australia more than 5 years build relationships with others and give/receive tips about living on the Sunshine Coast.

The Create Connect Contribute project, funded by Queensland Government Department of Communities Housing and Digital Economy has allowed the Sista4Sista group (established in 2019) to continue. The focus has been on empowering a core group of migrant and Australian born women to plan, advertise and cater for activities and explore ways that the group can be sustainable. A Ukrainian woman and project staff member were interviewed by Sheridan Stewart on ABC radio about a community event. A Thai woman led a walk to a local waterfall. 120 women attended an International Women's Day celebration, which featured women from Kenya, Fiji/Australia, China, Japan and Australia. SETS clients attended and TAFE English teachers brought 30 students to the event. Members of the Thai Community of the Sunshine Coast catered. It has been rewarding to see Sista4Sista project staff achieve their goals. Malaysian born Nim and Kathy from Singapore have both obtained jobs in their chosen areas of work.

It has been a privilege to work with two USC Masters of Social Work students. Nepalese student Sabal obtained a placement at the Queensland Human Rights Commission. This was due to a personal connection between the SETS worker and the Director of Engagement and Corporate Services who facilitated 4 interfaith community conversations for NCC in 2018. Sangeet (Indian student) passed her driving test. It has been great to see her skills and confidence increase.

The SETS worker has attended Sunshine Coast Council Multicultural Advisory Group Meetings, SunnyKids Aboriginal and Cultural Sub Committee meetings and was a speaker at a Sunshine Coast Community Conversation with Rosie Batty (a free community forum on Domestic & Family Violence organised by Zonta).

Linda Dennis
S.E.T.S Coordinator



COMMUNITY DEVELOPMENT PROGRAM

Community Garden Project

The kitchen and gardening teams spoke about the decreasing knowledge of where food is derived from and then proposed a collaborative garden to plate project. The volunteers and community members that were interested in this project were tasked with researching what resources were required, developing a budget, and writing of a successful SSC Council minor grant application. The \$2000 will support the commencement of the project over spring 2021.

USC IT Project

This year we developed a partnership with the University of the Sunshine Coast IT School to assess the organisations IT requirements, understand staff need and current level of skill over a 10-week period to develop user friendly manuals to support knowledge and accessibility.

Monday Funday

The opportunity arose for a weekly volunteer led games morning to help tackle social isolation and mental health related issues. We included games for all abilities and literacy levels and found a cross section of the community attended eagerly with many connections made by NDIS participants.



International Women's Day Market

International Women's Day celebrates the social, economic, cultural and political achievements of women. The day also marks a call to action for accelerating gender parity. This year we celebrated IWD by holding an afternoon market including a free suitcase rummage, pamper tent, The Art of String Theory a beautiful women's yarning circle. The event was very popular and there have been calls to hold it again throughout the year!

WomArt

Art for Action was a 4 week community art project funded by a Domestic and Family Violence Prevention Month Grant. We partnered with local Somatic Art Therapist Nicola Turshwell and local Artists Sarah Sculley, Shauna Hill and Adelaine to host workshops which culminated in the finished mural now mounted on our fence. The intention of Art for Action was to shift focus from individual women's stories towards what community can do to support each other in the FDV space. Community participants had an opportunity to develop the resilience and skills needed to be change makers and supports for each other including a felt sense of safety as individuals and within community.

Op Shop Formal

Our annual open day/midwinter event was established in response to community asking for an opportunity to come together and celebrate. This year's 'Op Shop Formal' themed event was designed, planned, and marketed however weather was not on our side the day of the event and we were forced to cancel. We look forward to our midwinter event going ahead again in 2022.



Harmony Day Yarn

The First Nations Worker hosted a Harmony Day Yarn in the open space for Harmony Week activities. It was a very rainy day and the activity still attracted over ten people who participated and shared about multiculturalism within our First Nations Community. It was a great yarn and people left with new wisdom and knowledge about our local community.

Sewing Circle

Community members came forward with a keen interest in sharing their knowledge around sewing, upcycling and mending to support skill building and reduce the cost of clothing disposal. The sewing group has grown and has also gained a number of machines and fabric/materials through donations.

Harvest Swap

A bimonthly Saturday meetup has been developed for local residents to swap home grown food, cuttings and seeds. The project has embedded leadership into the group so it is able to become self-sustaining. Each month a community member is nominated to share a short talk on gardening and food growing.

Mental Health Week

During Mental Health Week we hosted a walk in nature with an activity pop-up along the way including mindfulness meditation, shared lived experience of mental health journeys, art therapy and a morning tea. Attendees shared stories around their personal journeys and culture.



FIRST NATIONS PROJECT

In 2021, a First Nation worker was employed for 6 months (co-funded by the Sunshine Coast Council and Nambour Community Centre Management Committee). This pilot was designed with key priorities, incorporated into general Community Centre business, and exceeded expectations. It engaged a large section of the Sunshine Coasts First Nations community, including: Sunshine Coast NAIDOC Committee, Sunshine Coast First Nations Determination, Representation and Wellbeing Forum Committee, identified First Nations Not-For-Profit Community Organisations, and Sunshine Coast First Nations Network Meetings. The project worker developed a First nations Engagement Strategy for Nambour Community Centre and commenced an organisational Reconciliation Action Plan.

The project:

- co-facilitated the Sunshine Coast First Nations Network Meetings. These monthly meetings were aimed at First Nations residents of the Sunshine Coast to gather at Quota Park (Nambour) and have a yarn about, experiences and opportunities, current issues and what is important to the local community. An average of 10 community members attended each month.
- participated in the First Nations Community Forum, which led a forum titled First Nations Self-Determination, Representation and Wellbeing. Held on Monday 22 March 2021, the forum had a strong focus on fostering relationships, representation, and future wellbeing. Over 200 people attended the Day Forum, with more than 60 volunteers / staff / performers / speakers and presenters!, and
- supported 14 individuals that presented to the Nambour Community Centre requiring assistance. This included activities such as: referral to homeless housing project, ATSILS re court hearing, smoking ceremony for housing support, legal referral re custody and family issues, developmental project identified: translating First Nations language into Auslan, co-design/developmental work; housing and reunification (child safety). Outcomes from this support were: 5 people were supported to access to appropriate services, 4 people reported increased social connectedness and 2 people reported increased quality of life.

The project also hosted:

- 2 Nambour Community Centre Social Work student unit induction (welcome) conversations for 8 students.
- Staff conversations: harvesting information to build an NCC Reconciliation Action Plan.
- Led conversations with Cr David Law and Robert Skelton MP regarding future First Nation work.

The Nambour Community Centre has boasted:

- increased relationships with the First Nations community,
- has greater connection with Gubi-Gubi/Kabi-Kabi Traditional Owners, and
- enriched policies and mechanisms to influence culturally safe practices.

The Nambour Community Centre Inc. was privileged to celebrate and support NAIDOC 2020 and 2021 on Gubbi Gubbi/Kabi Kabi, and Jinibara country. As a previously auspicing agency, co-host, and partner organisation for Namba NAIDOC; we acknowledge the 2020 'Always Was, Always Will Be' event at the Nambour Showgrounds on Friday 13th November 2020. This was an awesome FREE family event, that had been postponed due to COVID-19. The invitation this year, to support the 2021 NAIDOC, Wan'Diny Family Fun Day, event was a great honour. We now support a collaborative 'Healing Country' and empowered community to come together (Namba NAIDOC and Sunshine Coast NAIDOC) which celebrates the rich history, diverse cultures, and achievements of Aboriginal and Torres Strait Islander peoples. Both events attracted 1000+ people and boasted traditional Welcome to Country, Gubbi Gubbi and Torres Strait Islander dancers, cultural workshops, music and FREE Food including a Kup-Murri (a traditional Torres Strait Islander feasting ceremony performed mainly at weddings, births, and funerals).

The First Nations Pilot worker and our team at NCC were able to walk alongside the newly formed (but experienced) NAIDOC committee which designed a program of events that ensures the continuation and celebration of local culture and identity - spiritually, physically, emotionally, and socially. The grassroots experience and success of previous Namba NAIDOC events, have in essence stemmed from a learnt understanding that has developed over five years of relational community development practice.



VOLUNTEER PROGRAM

Let's talk food...

This year has been an amazing example of just how connected our community chooses to be and how food can be sourced, cooked and distributed to anyone without the need to prove a low income, homelessness or financial stress. Food insecurity is the new buzz term yet it's been around forever. It's all about not knowing where your next meal will come from.

We've strengthened relationships with other organisations and charities, both large and small. Urban Angels Community Kitchen (IFYS) have been an incredible support throughout the year providing up to 200 pre-cooked frozen meals per fortnight. OzHarvest have continued delivering kilos of fresh veggies and fruit every week and have also supported us with events such as NAIDOC. Suncoast Christian Care have also continued providing weekly support with staples such as milk, bread and meat. Sundale Aged Care have continued contributing 30 hot meals and deserts every week along with donating a Christmas BBQ lunch with Christmas Carols by Sing Spire Chorus. Mothers Kitchen (Sunshine Coast Amma) also commenced cooking a monthly meal at the centre serving 30-40 meals and more for the freezer.

Our volunteer kitchen team is not to be forgotten in this mix of amazing contributions. Each week they come together to plan the weekly community lunch with the aim of utilizing all donated veggies and meat. It's an incredible process of creativity, resourcefulness, and on-the-spot planning.

NCC Volunteers
over 2000 meals

OzHarvest
over 800 boxes
fruit/veg

Urban Angels
over 3000 meals

**Sundale Aged
Care**
over 1500 meals

**Mother's
Kitchen**
over 750 meals

**Suncoast
Christian Care**
1000 loaves bread
200kg meat
300L milk



Let's talk people...

It's an incredible experience to witness and nurture the unwavering dedication and continual generosity of our volunteers. Every day community members come through the doors of the centre asking how they can help and what can they do to give back? We take a strengths based, person centred approach to volunteering and welcome all abilities; there's a job for everyone who wants to contribute and participate.

Our volunteers have a broad range of knowledge and all offer a rich and valuable community service. The centre would not be what it is without our volunteers. We have psychologists, dentists, gardeners, chefs, nurses, freshly graduated high school students, fashion designers, entertainers and everyone in between. Collectively the volunteers contribute around 150 hours per week to the daily functions and programs within the centre along with various off site events and projects.

Sadly, this year we lost one of our ever present community members and volunteers Corinne Lavers. The centre paid tribute to her generous nature and love of laundry by dedicating our community laundry space to her.

Bonnie Dean

Administration Manager

"Life's most persistent and urgent question is, What are you doing for others?" - Martin Luther King, Jr



TREASURER'S REPORT

The 2021 financial year (FY) has continued the trend of securing NCC's financial future by generating a net surplus of \$16,351. This was a pleasing result given the Management Committee's decision at the end of the 2020 FY to invest in the training of an administrative assistant and later the engagement of a First Nations Community Development Worker.

NCC is a not-for-profit organisation, but we always aim for a profit. It is essential that we have reserves to call upon to enable NCC to adapt to unexpected changes in the financial environment. These reserves are also necessary to replace assets and fund programs that are not supported by the government. Our goal is to have financial security, so we can provide the Nambour Community with resources to continue its journey to being an inclusive and tolerant community that provides opportunity for all.

Financial Highlights

Revenue

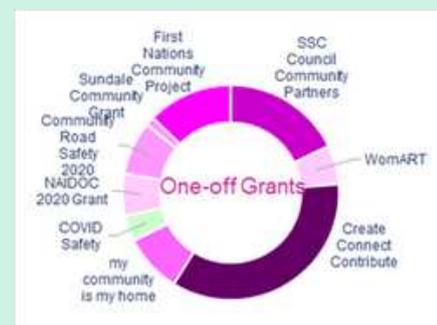
NCC's revenue for 2021 was \$1.3 million. This was a decrease of 4% from the 2020 FY when NCC received the one-off Cash Flow Boost. Grant funding was unchanged at \$840,000. Total donations for the year were \$23,000, including the donation of an 8-seater Hyundai iMax with a market value of \$20,000.

The adjacent graph highlights how busy NCC was in juggling six Government Funding Streams and nine one-off grants over the year. NCC's finance team does an excellent job of accurately recording transactions as well as guiding the staff to ensure the funding is fully utilised.

Where we spent it

All recurring grant funding was fully expended in programs such as Thriving Families, Nambour Targeted, Settlement and Multicultural Funding. These programs assist in building safe families and give people access to community resources and opportunities.

NCC purchased a new car this year to replace the 16-year-old Suzuki. The replacement is a practical Toyota Hilux dual cab that is serving NCC well.



5 Year Summary Financial Performance

	2017	2018	2019	2020	2021
	\$	\$	\$	\$	\$
Income					
Grant Funding	743,563	909,457	955,671	949,562	965,924
Rent, Consulting & Management fees	130,884	120,687	162,011	226,397	164,143
Donation	7,436	4,524	3,768	26,799	23,237
Total Income	881,883	1,034,667	1,121,449	1,202,758	1,153,303
Expense					
Employment Expenses	652,770	850,166	840,017	811,057	882,814
All Other Expenses	212,075	258,775	271,107	267,967	254,138
Total Expense	864,844	1,108,942	1,111,124	1,079,025	1,136,952
Net Profit	17,038	(74,274)	10,326	123,733	16,351

Summary Financial Position

	2017	2018	2019	2020	2021
Asset					
Current Assets	424,823	320,396	349,037	448,914	511,328
Non-Current Assets	21,832	17,710	19,982	31,331	66,629
Total Asset	446,655	338,106	369,019	480,245	577,957
Liability					
Current Liabilities	134,154	118,425	135,942	121,505	202,147
Non-Current Liabilities	24,588	6,042	9,112	11,042	16,267
Total Liability	158,742	124,467	145,054	132,547	218,414
Net Assets	287,913	213,639	223,965	347,698	359,543

The above 5 Year Summary of Financial Position shows the improvement of the Members Net Assets since 2019.

The detailed 2021 Audited Financial Statements follow.

Jacqui Austin

Treasurer

NAMBOUR COMMUNITY CENTRE INC.

**AUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2021**

**NAMBOUR COMMUNITY CENTRE INC.
YEAR ENDED 30 JUNE 2021**

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**NAMBOUR COMMUNITY CENTRE INC.
COMMITTEE'S REPORT
YEAR ENDED 30 JUNE 2021**

Your Committee members submit the financial report of the Nambour Community Centre Inc. ("the association") for the financial year ended 30 June 2021.

Committee Members

The names of the Committee members throughout the year are:

Nikita King - President
Beniah Dourna - Vice President
Keith Major - Secretary
Jacqui Austin - Treasurer
Sue Smyllie
Deborah Moseley
Chris Leck

Principal Activities

The principal activities of the association during the financial year were: To assist the members of the community by providing a centre to which persons in need of any assistance can turn for help, including information, counselling, therapy and practical assistance

Significant Changes

Due to the impact of the COVID 19 pandemic, some events were postponed, however there was minimal disruption to service delivery for regular programs.

Operating Result

The surplus of the association for the financial year amounted to \$16,351 (2020: \$123,733 surplus).

Signed by the following Board members, in accordance with a resolution of the members of the Board, on behalf of the Board.



Nikita King


Jacqui Austin

Dated this 27th day of September 2021

**NAMBOUR COMMUNITY CENTRE INC.
STATEMENT OF PROFIT AND LOSS
YEAR ENDED 30 JUNE 2021**

	Note	<u>2021</u>	<u>2020</u>
		\$	\$
INCOME			
Revenue	2	1,153,303	1,252,758
TOTAL INCOME	1(f)	<u>1,153,303</u>	<u>1,252,758</u>
EXPENDITURE			
Advertising and Promotion		134	2,564
Assets <\$5000		1,810	25,286
Accounting & Audit		7,860	9,906
Administration Costs		38,092	58,032
Repairs and Maintenance and Equipment Rental		8,792	11,221
Client Expenses		86,088	102,731
Depreciation		8,235	13,201
Insurance		7,495	6,658
Utilities		5,991	6,590
Rent		7,800	5,850
Management Fees		74,686	70,377
Portable Long Service Leave Expense		5,416	-
Staff costs		867,435	796,153
Motor vehicle Expenses		8,921	6,015
Staff Training & Development		8,197	14,218
Sundry Costs		-	222
TOTAL EXPENDITURE		<u>1,136,951</u>	<u>1,129,025</u>
SURPLUS BEFORE INCOME TAX		16,351	123,733
Income tax expense	1(b)	-	-
SURPLUS AFTER INCOME TAX		<u>16,351</u>	<u>123,733</u>
Other comprehensive income		-	-
Other comprehensive income for the period, net of tax		-	-
Total comprehensive income for the year		<u>16,351</u>	<u>123,733</u>
Surplus attributable to members of the entity		<u>16,351</u>	<u>123,733</u>
Total comprehensive income attributable to members of the entity		<u>16,351</u>	<u>123,733</u>

The accompanying notes form part of these financial statements.

**NAMBOUR COMMUNITY CENTRE INC.
STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2021**

	Note	<u>2021</u> \$	<u>2020</u> \$
ASSETS			
CURRENT ASSETS			
Cash assets		497,957	437,426
Trade debtors		5,874	4,831
Prepayments		7,498	6,657
TOTAL CURRENT ASSETS		<u>511,329</u>	<u>448,914</u>
NON-CURRENT ASSETS			
Plant and equipment	3	52,731	9,499
Right of use - assets	3	13,898	21,832
TOTAL NON-CURRENT ASSETS		<u>66,629</u>	<u>31,331</u>
TOTAL ASSETS		<u>577,958</u>	<u>480,245</u>
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	4	132,824	48,633
Provisions	5	54,238	50,813
Lease liability	6	6,976	6,637
TOTAL CURRENT LIABILITIES		<u>194,038</u>	<u>106,083</u>
NON-CURRENT LIABILITIES			
Provisions	5	16,267	11,042
Lease liability	6	8,109	15,424
TOTAL NON- CURRENT LIABILITIES		<u>24,376</u>	<u>26,466</u>
TOTAL LIABILITIES		<u>218,414</u>	<u>132,549</u>
NET ASSETS		<u>359,543</u>	<u>347,696</u>
MEMBERS' FUNDS			
Accumulated surplus brought forward		332,697	208,964
Reserves		10,495	15,000
Surplus/(Loss) for the year		16,351	123,733
TOTAL MEMBERS' FUNDS		<u>359,543</u>	<u>347,697</u>

The accompanying notes form part of these financial statements.

**NAMBOUR COMMUNITY CENTRE INC.
STATEMENT OF CHANGES IN EQUITY
AS AT 30 JUNE 2021**

	Note	<u>Retained Earnings</u> (Accumulated Surplus) \$	<u>Reserves</u> \$	<u>Total Equity</u> \$
Balance at 30 June 2018		213,638	-	213,638
Net Result attributable to members for 2019		10,326		
Balance at 30 June 2019		223,964	-	223,964
Net Result attributable to members for 2020		123,733		
Movement to reserves		(15,000)	15,000	
Balance at 30 June 2020		332,697	15,000	347,697
Net Result attributable to members for 2021		16,351	(4,505)	
Balance at 30 June 2021		349,048	10,495	359,543

The accompanying notes form part of these financial statements.

NAMBOUR COMMUNITY CENTRE INC.
STATEMENT OF CASH FLOW
AS AT 30 JUNE 2021

	Note	<u>2021</u>	<u>2020</u>
		\$	\$
<u>Cash Flows from Operating Activities</u>			
Receipts from operations		1,131,793	1,255,872
Payments to suppliers and employees		(1,039,063)	(1,154,095)
Net cash from operations		92,730	101,777
Interest received		2,470	5,123
Interest paid		-	-
Net cash received from operating activities	6	95,200	106,900
<u>Cash Flows from Investing Activities</u>			
Payments for property, plant and equipment		(34,669)	-
Net cash paid for financing activities		(34,669)	-
Net increase/(decrease) in cash held		60,531	106,900
Cash at beginning of financial year		437,426	330,526
Cash at end of financial year		497,957	437,426

The accompanying notes form part of these financial statements.

**NAMBOUR COMMUNITY CENTRE INC.
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 30 JUNE 2021**

NOTE 1: STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

This financial report is a special purpose financial report prepared in accordance with Division 60 of the Australian Charities and Not for Profits Commission Act 2012 and the Associations Incorporation Act 1981 (Qld). The Committee has determined that the Association is not a reporting entity.

The financial report has been prepared on an accruals basis and is based on historic costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following material accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

(a) Plant and Equipment

The Association reviewed the depreciation schedule and assets that are no longer held have been written back. These assets had been fully depreciated.

Plant and equipment are carried at cost less, where applicable, any accumulated depreciation.

The depreciable amount of all fixed assets are depreciated over the useful lives of the assets to the association commencing from the time the asset is held ready for use.

Leasehold improvements are amortised over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

(b) Income Tax

The Association is a Charitable Organisation which is exempt from Income Tax . The Association is a deductible gift recipient.

(c) Employee Benefits

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits have been measured at the amounts expected to be paid when the liability is settled.

(d) Impairment of Assets

At the end of each reporting period, the entity reviews the carrying values of its tangible and intangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, is compared to the asset's carrying value. Any excess of the asset's carrying value over its recoverable amount is expensed to the income statement.

NAMBOUR COMMUNITY CENTRE INC.
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 30 JUNE 2021

NOTE 1: STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES - continued

(e) Cash and Cash Equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with banks, and other short-term highly liquid investments with original maturities of three months or less.

(f) Revenue and Other Income

Donation income is recognised when the entity obtains control over the funds, which is generally at the time of receipt.

Grant income

When the Association receives grant income, it assesses whether the contract is enforceable and has sufficiently specific performance obligations in accordance with AASB 15. When both conditions are satisfied, the Association:

- Identifies each performance obligation relating to the grant;
- Recognises a contract liability for its obligations under the agreement; and
- Recognises revenue as it satisfies its performance obligations. If the contract is not enforceable or does not have sufficiently specific performance obligations, the Association recognises income immediately in the profit and loss.

All revenue is stated net of the amount of goods and services tax (GST).

(g) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

(h) Provisions

Provisions are recognised when the association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions are measured at the best estimate of the amounts required to settle the obligation at the end of the reporting period.

(i) Accounts Receivable and Other Debtors

Accounts receivable and other debtors include amounts due from members as well as amounts receivable from donors. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets.

(j) Accounts Payable and Other Payables

Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the association during the reporting period that remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

**NAMBOUR COMMUNITY CENTRE INC.
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 30 JUNE 2021**

NOTE 1: STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES - continued

(k) Comparative information

Where appropriate, comparatives have been restated to ensure that they are compatible with disclosures in the financial statements for the year ended 30 June 2020.

(l) Unexpended Grants

When the Association receives grant income, it assesses whether the contract is enforceable and has sufficiently specific performance obligations in accordance with AASB 15. When both conditions are satisfied, the Association:

- Identifies each performance obligation relating to the grant;
- Recognises a contract liability for its obligations under the agreement; and
- Recognises revenue as it satisfies its performance obligations. If the performance obligations are not yet met, there is a liability recognised.

(m) Leases

Leases are recognised as a right-of-use asset and a corresponding liability at the date at which the leased asset is available for use by the Association. Each lease payment is allocated between the liability and finance cost.

The finance cost is charged to profit or loss over the lease period so as to produce a constant periodic rate of interest on the remaining balance of the liability for the period. The right-of-use asset is depreciated over the shorter of the asset's useful life and the lease term on a straight-line basis

Assets and liabilities arising from a lease are initially measured on a present value basis. Lease liabilities include the net present value of the following lease payments:

- fixed payments (including in-substance fixed payments), less any lease incentives receivable
- variable lease payment that are based on an index or a rate

The lease payments are discounted using the interest rate implicit in the lease, if that rate can be determined, or the Association's incremental borrowing rate.

Right-of-use assets are measured at cost comprising the following:

- the amount of the initial measurement of lease liability
- any initial direct costs, and
- restoration costs.

	<u>2021</u>	<u>2020</u>
	\$	\$
NOTE 2: REVENUE		
Revenue		
Grants	965,924	949,562
Donations	23,237	26,799
Interest Received	2,470	5,123
Other Income	9,490	18,564
Rents Received	52,928	58,292
Management Fees	74,686	69,850
Consulting Services	24,568	24,568
ATO Cash Flow Boost	0	100,000
	<u>1,153,303</u>	<u>1,252,758</u>

The Association does not receive any direct emergency relief funding. It receives donations of food and gift cards which are distributed to those seeking food support and emergency relief.

NAMBOUR COMMUNITY CENTRE INC.
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 30 JUNE 2021

NOTE 3: PLANT AND EQUIPMENT

	Fixtures & Fittings	Plant & Office Equipment	Motor Vehicles	Right-of-use assets	Total
	\$	\$	\$	\$	\$
Year ended 30 June 2021					
Opening book amount	1,568	55,889	24,418	21,818	102,125
Additions			46,264		46,264
Accumulated Depreciation	(1,568)	(47,431)	(23,375)	(2,718)	(73,525)
Depreciation charge		(1,591)	(1,442)	(5,202)	(8,235)
Closing net book amount	<u>\$ 0</u>	<u>\$ 6,866</u>	<u>\$ 45,864</u>	<u>\$ 13,898</u>	<u>\$ 66,629</u>

In June 2021, the Association purchased a 2021 Toyota Hilux (dual cab); received a donation of a 2014 Hyundai iMax (8 seater) and subsequently donated the 2004 Toyota Hiace (12 seater) to another youth service, resulting in an updated fleet of vehicles.

2021 2020
\$ \$

NOTE 4: Trade and other payables

Current		
Accounts payable	13,219	1,995
Accrued Expense	28,582	25,066
Key Deposits	440	440
Grants in Advance	46,126	68,799
Superannuation Payable	18,249	5,118
GST/PAYG Payable	<u>26,207</u>	<u>(52,786)</u>
Total trade and other payables	<u>132,824</u>	<u>48,633</u>

NOTE 5: Provisions

Current		
Annual leave provision	42,893	39,074
Long service leave provision	4,199	4,900
Provision for Audit Fees	<u>7,146</u>	<u>6,838</u>
Total current provisions	<u>54,238</u>	<u>50,813</u>
Non-Current		
Long service leave provision	<u>16,267</u>	<u>11,042</u>

NOTE 6: OTHER LIABILITIES

On adoption of AASB 16, the organisation recognised lease liabilities in relation to leases which had previously been classified as 'operating leases' under the principles of AASB 117 Leases. These liabilities were measured at the present value of the remaining lease payments, discounted using the organisation's incremental borrowing rate as of 1 July 2020.

Current		
Lease liability	<u>6,976</u>	<u>6,637</u>
Non-Current		
Lease liability	<u>8,109</u>	<u>15,424</u>
Total lease liability	<u>15,085</u>	<u>22,061</u>

**NAMBOUR COMMUNITY CENTRE INC.
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 30 JUNE 2021**

NOTE 7: Cash Flow Information

Reconciliation of cash flow from operating activities with net result from ordinary activities after income tax.

Net result from ordinary activities after income tax expense	16,351	123,733
Add back depreciation	8,235	13,201
Changes in Assets and Liabilities		
(Increase)/Decrease in Debtors	(1,043)	8,236
(Increase)/Decrease in Other Assets	(841)	(1,214)
Increase/(Decrease) in Payables	63,848	(62,182)
Increase/(Decrease) in Provisions	8,650	25,126
	<u>95,200</u>	<u>106,900</u>

NOTE 8: RESERVES

The transfer of \$15,000 to reserves represents funds remaining at the 30 June 2020 from a donation given to the Sista 4 Sista program. This amount has been allocated to Reserves by the Board to be applied towards the Sista 4 Sista program in the 2021 financial year. During the 2021 financial year \$4,505 was used from the reserves for the Sista 4 Sista program which reduced the reserve to \$10,495 for the year ending 30 June 2021.

NOTE 9: EVENTS AFTER THE END OF THE REPORTING PERIOD

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operation of the Association, the results of those operations, or the state of affairs of the Association in future financial years.

NOTE 10: CONTINGENT LIABILITIES

The Board is not aware of any contingent liabilities that have arisen since the end of financial year which significantly or may significantly affect the operations of the Association.

NAMBOUR COMMUNITY CENTRE INC.
Committee Declaration

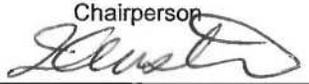
The Committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the Committee of Nambour Community Centre Inc. the financial statements and notes as set out on pages 1 to 10 are in accordance with Division 60 of the *Australian Charities and Not for Profits Commission Act 2012* and the *Associations Incorporation Act 1981 (Qld)* :

- (1) presents a true and fair view of the financial position of Nambour Community Centre Inc. as at 30 June 2021 and its performance for the year ended on that date.
- (2) there are reasonable grounds to believe that Nambour Community Centre Inc. will be able to pay its debts as and when they become due and payable.

The statement is made in accordance with a resolution of the Board and is signed for and on behalf of the Board by:



Chairperson


Treasurer

Dated this 27th day of September 2021

**Independent Auditor's Report
To the Members of Nambour Community Centre Inc**

I have audited the financial report of Nambour Community Centre Inc (the "Association"), which comprises statement of financial position as at 30 June 2021, and the statement of profit and loss, statement of changes in equity, statement of cash flow and notes comprising a summary of significant accounting policies and other explanatory information and the statement by members of the committee.

In my opinion, the accompanying financial report gives a true and fair view of the Association's financial position as at 30 June 2021 and of its performance for the year then ended in accordance with the requirements prescribed by Division 60 of the *Australian Charities and Not for Profits Commission Act 2012* and the *Associations Incorporation Act 1981*.

Basis for Opinion

I have conducted my audit in accordance with Australian Auditing Standards. My responsibility under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of my report. I am independent of the Association in accordance with the ethical requirements of the Accounting Professional and Ethical Standard's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to my audit of the financial report in Australia. I have fulfilled my other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Emphasis of Matter

The financial report has been prepared for the purpose of fulfilling the committee's financial reporting responsibilities under Division 60 of the *Australian Charities and Not for Profits Commission Act 2012* and *Associations Incorporation Act 1981*. As a result, the financial report may not be suitable for another purpose.

Responsibilities of Committee for the Financial Report

The Committee of the Association is responsible for the preparation and fair presentation of the financial report in accordance with the financial reporting requirements of Division 60 of the *Australian Charities and Not for Profits Commission Act 2012* and the *Associations Incorporation Act 1981* and for such internal control as the Committee determines is necessary to enable the preparation and fair presentation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Committee is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the Committee either intends to liquidate the Association or cease operations, or has no realistic alternative but to do so.

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Those charged with governance are responsible for overseeing the Association's financial reporting process.

Auditor's responsibility for the audit of the financial report

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of user taken on the basis of this financial report

Susan Bradnock CPA
Registered Company Auditor- 414365
Brisbane

24 September 2021

Jacqui Austin
Treasurer
Nambour Community Centre
PO Box 1042
NAMBOUR QLD 4560



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Dear Jacqui

**NAMBOUR COMMUNITY CENTRE
Financial Statement Audit
FOR THE YEAR ENDED 30 June 2021**

I have completed the audit for Nambour Community Centre for the year ended 30 June 2021.

I have attached a copy of the representation letter. Please sign and return.

It was noted that the corporate governance and financial oversight continued to be strong in the 2021 financial year. There was only one audit review point raised.

Thank you very much for the assistance that you and Bonnie gave us during the audit to ensure that all information was available.

I have attached my invoice for the work completed and payment is now due.

Yours faithfully

Sue Bradnock CPA
Registered Company Auditor
Total Audit Services

Total Audit Services
is a CPA Practice

