



ANNUAL REPORT 2025



ACKNOWLEDGEMENT of Country

Nambour Community Centre acknowledges the Gubbi Gubbi and Kabi Kabi peoples as the Traditional Owners and Custodians of the Country on which we work, live, play and dream. We acknowledge that sovereignty has never been ceded. We recognise the continued connection to lands and waters of Aboriginal and Torres Strait Islander peoples. As a community centre, we acknowledge that Aboriginal and Torres Strait Islander communities were the first communities of this land, and we acknowledge the connection, resilience and strength of these communities. We pay our respect to Aboriginal and Torres Strait Islander cultures and to Elders past, present and emerging.

Picture left:

Artwork "Namba" by Zartisha Davis. Commissioned for the Nambour Community Centres Reconciliation Action Plan 2025.

STRATEGIC PLAN



Respect



Empowerment



Connection



Social Justice



Inclusion

Our Vision

A community committed to social justice and collective wellbeing.

Our Purpose

Empower people to flourish by working together to foster a healthy, connected and inclusive community.



JULY 2024- JUNE 2025



OUR DEDICATED TEAM

STAFF

Ana Greenfield - Centre Manager
Hayley King – Administration Officer
Lan Tran - Finance Officer
Linda Dennis – SETS Coordinator
Davinia Vella - Her-Preneurs worker
Giovanna Sandifort - Her-Preneurs worker
Peter Hogg - Community Development Coordinator
Ana Brandler - CAMS Worker
Caroline May - Thriving Families Coordinator
Rachel Dowling – Senior Social Worker - TF
Danika Shaw – Social Worker - TF
Lise Holt – Social Worker - TF
Erin Buchannan - Social Worker -TF
Katherine Hornby - Social Worker -TF
Nikita King - First Nations Worker
Krystal Smit - Social Worker
Jacqueline King - Cleaner
Cassandra Richardson - Cleaner
Nicole Miller - Casual worker - TF
Shayne Colahan - Casual worker - TF
Rachel Mary Moore - Casual worker - TF

MANAGEMENT COMMITTEE

Briar Willard – Chairperson
Mark Powell - Secretary (until May 2025)
Sharon Lenord - Secretary (since May 2025)
Michelle Scott - Treasurer
Sue Boughton - Committee Member
Anke Schiemann - Committee Member

STUDENTS

Jenna Garrahy
Trinity Bennett Stone
Joel Whennen
Darcy Flanagan

VOLUNTEERS

Catherine Adler
Dee Barram
Rhonda Barry
Billie Baxter
Manda Boyd
Jacqueline (Jac) Brosnan
Robert Bruce
Denyse Cole
Martine Dickson
Esther Edwards
Linda Evans
Emmily Ford
Ross Gilbert
Andrew Larracy
Mitchell Lenord
Carmine Lyonnais
Olga Martinez
June McKinnon
Lil O'Halloran
Cybele Pennafort
Jennifer Petersen
June Riddell
Anke Schiemann
Aaron Stevenson
Caroline (Caz) Sykes
Travis Sykes
Jaime Te Raki
Jesmae (Jae) Tunnell
Roshell Van Zyderveld
Jann Victor
Deb Walsh
David Walters
Debbie Weaver
Alexandra Whitlock

*Memorial for
Sheree*



Please join us in remembering Sheree
Student, volunteer and friend

LETTER FROM the Chairperson

It's an honour to be chairing the Committee of such a thriving and dynamic organisation as the Nambour Community Centre. This is my first year as Chairperson and I am grateful to the Committee and staff for their patience, as I learned the ropes.

2025 has been a very productive year with new programs, expanding existing programs, with creating an inclusive space and improved facilities.

This work is made possible due to the dedication of great staff, volunteers and students. Without your contributions the Centre would not be able to achieve what it does.

So, thank you!

The management team perform an important job in a manner that is professional, collaborative and effective. They ensure that the Nambour Community Centre puts our stated values into practice for those working at the centre and those benefitting in our community.

Together the leadership team has accomplished some achievements this year, such as:

- Drafting and achieving ratification for a Reconciliation Action Plan (RAP).
- Engaging a part-time First Nations worker, Nikita King. The goal of our Centre is to acquire funding to develop the role into a long desired permanent and full-time position.
- Production and launch of the Undumbi Seasonal Wheel. Great thanks goes to Daniel Chilly our previous First Nations worker for his invaluable work.
- The Dolly Parton Library that gifts free books, monthly, to children.

- The successful start of a new program for young people in our area called "Join".
- Passing Human Services Quality Framework audit without non-compliances.
- Her-preneur: is a successful social enterprise, supporting Culturally and Linguistically Diverse (CaLD) women with their journey towards self-employment and entrepreneurship.
- Recognised leadership in the area of advocacy for homeless services in Nambour.

5-Year Strategic plan

The Leadership team and Committee have started the process of developing a new 5-year strategic plan for the Centre with a priority given to community engagement.

Welcome to the new staff: Davinia Vella, Giovanna Sandifort, Joelle Philippa, Julie Coulthard, Nikita King, Cassandra Richardson and Katherine Hornby.

The Management Committee

A warm welcome to Martine Dickson, who has joined the Management Committee. We're also pleased to welcome back Lisa Fry, who is rejoining the committee. We thank Sue Broughton, who is departing the Committee after helping to update many of the policies and procedures of the Centre. We are glad to say that Sue has offered to keep helping the Centre, when she is available.

The Committee is growing to 7 members this year, to expand the diversity of experience and skills on the committee. Anyone interested in the work of the Centre's committee and who wishes to join the committee is welcome to apply.

The Management Committee has met monthly. And continue to have ongoing training so that the Committee may continually improve its good governance and stay relevant to the community.

Our goal is to continue to expand the reach, enhance the program quality and strengthen our community ties. The Centre is going from strength to strength in our work, alongside a network of other organisations and government bodies. We are in a very strong financial position and look forward to a year of building and strengthening our ties with other agencies and networking.

BRIAR WILLARD



LETTER FROM the Manager

Looking back on 2024/25 year, I am proud as always of our community. Its love, its care and concern for people, its grit and tenacity, creativity, commitment to each other and doing things differently.

From deep within my heart, I would like to thank the sustained efforts of all staff and program teams, people in leadership positions, our dedicated committee and our wonderful volunteers who all do their bit to make our centre one of the best around – a statement we hear again and again.

The year was very full and you can see by the report how much we have achieved, celebrating daily the small wins whilst simultaneously tackling the next challenge, all steps culminating in big achievements through sustained effort over time.



Highlights from this year include combined efforts across teams and include individuals and organisations beyond NCC demonstrating our well-established position in our community. Some of my favourite initiatives include:

- Community Development: the launch of our reflect Reconciliation Action Plan (RAP), marking a new trajectory for our work with First Nations peoples by way of creating meaningful, practical and public steps toward reconciliation.
- Multicultural Connections: Her-preneurs – a dynamic, fast paced project addressing the needs for migrant women to develop social connections and economic outcomes which celebrated 22 participants graduating with a Certificate III in Innovation and Small Business, while an additional 6 were awarded Participation Certificates in recognition of their engagement in the program including running a shared market stall.
- The team is also doing some excellent Active Bystander training in regard to racism training and also in regard to working with community leaders. Well done!
- Thriving Families (TF): NCC was one of 10 centres approached to run a pilot project to reduce social isolation by using 'social prescribing'. This innovative project has allowed us to establish a small team to work with teens to link them to activities supporting connection and positive choices.
- Another sweet TF story features dedicated gardening volunteer Manda who was determined to for the centre to receive funding for the Dolly Parton Imagination Library, an initiative where children receive a monthly age-appropriate book for 2 years to help with their reading development. Our collaboration, supported by Sunshine Coast Council has resulted in over 50 children accessing the program.

- Administration: working with a dedicated and fitting new Chairperson, who is doing a great job in her new role and passing the two-day Human Services Quality Framework audit with no non-compliance. A great outcome for the whole centre.

In regard to widespread community issues impacting our community, the lack of housing continues to dominate, and we see its repercussions every day. NCC continues to support people as we can. We continue to work with government and local organisations to advocate for better, more holistic responses to this crisis.

I love how we — staff, volunteers, and the broader community — support each other daily through heartfelt care, open, honest, and sometimes courageous conversations, making this a kind and respectful place to work and be, with a strong sense of camaraderie. We create a soft place for people to land and to heal in a sometimes-harsh reality, and in doing so generate positive ripples out into the world.

We have commenced planning for our 2026-2030 Strategic Plan and look forward to coming together to deepen our understanding of the best work we can do together over the next 5 years.

Stay strong everyone...stay connected, we as a whole are better than the sum of our parts.

Take care.

ANA GREENFIELD

COMMUNITY DEVELOPMENT

In a world that appears to be increasingly polarised, and where the gaps between those who have more than they need and those who don't have enough has never been greater, places like Nambour Community Centre and its Community Development program are more important than ever. In our spaces, the diversity of people we see, and their ability not just to co-exist but to actively strengthen and support each other is a testament of our ability to live together as humans in this complex world.

Rather than simply providing a service, community development works with and alongside people, supporting them to find their own way and solutions. It is a reality of our work though, that it will always be a mix of service delivery and developmental work. This is reflected in the small sample of our activities that follows.

Midwinter Gathering

This year's celebration of community at our Midwinter Gathering, themed 'Solstice Sustainability: the shortest day, the greenest way', saw well over 100 people attend our Centre. It was a privilege to start the gathering with the public launch of the Undumbi Seasonal Wheel and to be gifted cultural storytelling and dance by the Undumbi Dancers. We build community by coming together. Throw in some great food, fun activities and great music and we have all the ingredients for a wonderful evening. Our friends Aaron and Josh entertained us all with musical offerings, Diane and friends had many people line dancing and Beatnik Billy gave us a great fire show.

Open Space

Our open space provides people with a place to come for a cuppa, to socialise, to access social work and other supports, and to access free food and hygiene items. With people experiencing incredible pressure from cost-of-living increases, rental increases and housing shortages, our open space has been busier than ever. The fresh fruit and vegetables, frozen goods and frozen meals that we provide has meant the difference between eating and not eating for some and has reduced budget pressures for many. Everything we provide in our open space is donated, and we again thank the wonderful individuals and organisations who make it possible for us to continue this work.

Homelessness

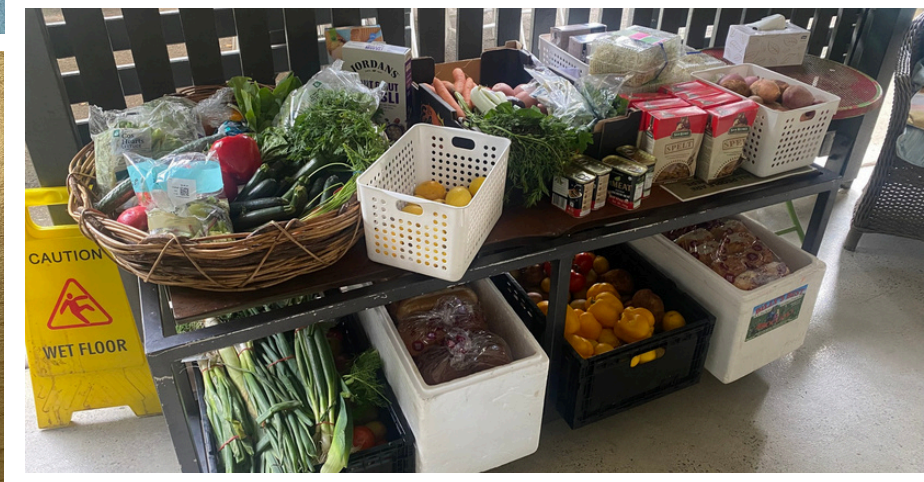
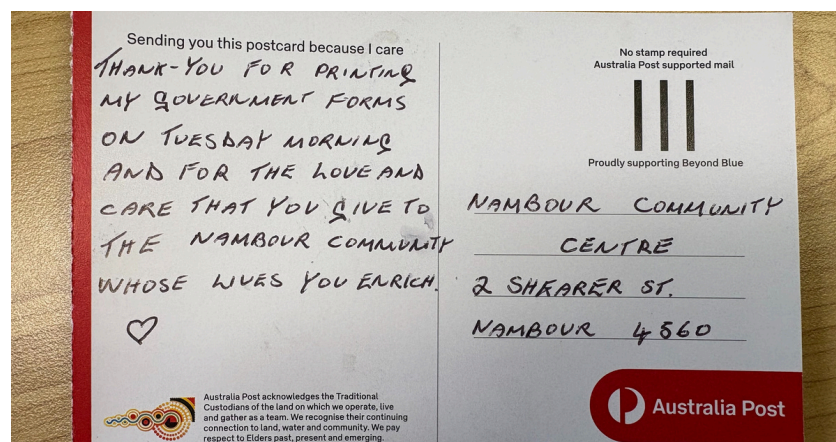
Most people reading this report will be aware of the debates and discussions surrounding homelessness at the moment. Working at the human face of homelessness, Nambour Community Centre provides direct support to the many people in our community who are experiencing homelessness. Working with respect, we have seen firsthand the resilience, kindness and capacity of those who are experiencing homelessness. As well as this direct support, we continue to advocate strongly for better outcomes for those who are experiencing homelessness and for housing solutions that meet the needs of our community. We also collaborate closely with organisations such as Street Up and Towards Zero who continue to work and advocate in this space.

Naamba Free University

Naamba Free University continued to bring people together to discuss topics of social and ecological justice. Over the last year a series of three discussions focussed on living in relationship with the natural world. Our 'Dwelling in the Biosphere' series explored what it means to live in and with our world, challenges, and finally ways forward toward a true relationship with the world around us.



Peter Hogg
Community Development



NAMBOUR COMMUNITY CENTRE

COMMUNITY DEVELOPMENT

Volunteers

The volunteers are an essential part of Nambour Community Centre. Every day we are blessed by the contributions of the wonderful people who give their time so generously to work in and support our community. Our volunteers bring an energy and love which invigorates our spaces and makes community feel welcome. Working in our open space, reception, garden, cooking for our community lunch and freezer, sorting donations, IT support, hosting groups and activities, supporting events and fundraising, or assisting community members directly, our volunteers embody the principle of community in action and remind us of the importance of giving. As well as the satisfaction of giving and being part of a community, NCC believes in providing our volunteers with opportunities for learning and growth. This year, we have provided a nature therapy walk during mental health week, first aid and CPR training, de-escalation training, a volunteer lunch and a volunteering week morning tea.

We would also like to thank the organisations and individuals who support our Centre and our community, whether through our weekly community lunch, donations of much needed food, supplies and emergency relief, or lending a hand. We value and appreciate our relationships and partnerships with Everyday Foundation, OzHarvest, Sundale, The Thai Community of the Sunshine Coast Association, Nambour and District Lions, Blackall Range Lions, Drysdale Funerals, Community Care Packs, and Ramsay Health.

Housing with Dignity

Housing with Dignity Project 1 was driven by a community spirit of generosity and heartfelt passion to create change for our community. Through unwavering commitment and wisdom drawn from lived and living experiences, Dignity Circle – a community group of women and volunteers connecting at Nambour Community Centre – advocated for a local pathway to housing with wraparound support for women from our community.

From their advocacy, we partnered with Coast2Bay Housing Group, Sunshine Coast Council, and a local, generous landlord to make available seven units awaiting redevelopment as temporary accommodation for women aged fifty or older, who were experiencing homelessness or housing insecurity.

Housing with Dignity project concluded in February this year after achieving the following outcomes for the women involved:

- eight women secured permanent and long-term housing;
- one woman re-entered private rental;
- one woman secured temporary accommodation and was connected with ongoing supports;
- many of the women have since connected with one another beyond the project; and
- two women are now members of peer support and housing advocacy community groups.

In April, we celebrated the success of the project with an afternoon tea and reflection with the women of the Dignity Circle. The women shared how the project had been a time of growth for all involved. It embodied what a grassroots response to housing is all about, for together we made an alternative pathway to housing possible through the continual nurturing of creative ideas and community action. As we share about Housing with Dignity one final time, we pay homage to all community members who experience the uprooting and uncertainty that homelessness and housing insecurity entails. May we continue to foster and share in Housing with Dignity's message – the strength of community – at the very heart of Nambour.



Krystal Smit
Social worker

The amazing women from Dignity Circle



COMMUNITY DEVELOPEMENT

FIRST NATIONS WORK

Our Community Development work has been richly enhanced by the presence of Nikita King in the role of First Nations Worker. Nikita is a Gundtjmara and Monaro-Ngarigo woman who has lived on Gubbi Gubbi country for over 30 years. She has brought a wealth of skills, knowledge and connections to NCC and we are incredibly proud to be working alongside her. Nikita is already making a huge difference at NCC, strengthening community connections, and embedding safe, culturally informed practices at NCC. We are very pleased to present below some highlights of this work.

Undumbi Seasonal Wheel

The Undumbi Seasonal Wheel is the result of a long collaboration with local Traditional Custodians, the Undumbi People of the Kabi Kabi Nation. Guided by the wisdom and knowledge of Traditional Owners Uncle Udjee Tais, Mack Muckan and Brent Miller, the Wheel captures the rhythm of traditional hunting seasons through images of sacred sites, handcrafted tools, and Undumbi language.

The Wheel's public launch, marked by a Welcome to Country by Undumbi Elder Mack Muckan and a cultural performance by the Undumbi Dancers, has ignited wide community interest. Beyond its visual appeal, the Seasonal Wheel serves as a practical guide for cultural learning. For a copy of the wheel contact NCC.



Reconciliation Action Plan (RAP)

After substantial and intentional work by former First Nations worker Daniel Chilly, we were proud to present to the public our first Reconciliation Action Plan in February. Our RAP underscores our commitment to working with First Nations peoples and communities, strengthening our connections and creating a safe, welcoming space that centres First Nations voices and stories. The beautiful artwork Namba by Gubbi Gubbi artist Zartisha Davis transforms our RAP into a stunning visual document. Zartisha's work hangs proudly in our reception area at NCC.

Reconciliation Week

Around 50 community members gathered for an NCC hosted screening of Kanyini, a poignant documentary about the richness of pre-colonial Indigenous life and the devastating impacts of colonialism. The documentary was followed by a moving Q&A with Uncle Alan Parsons, which sparked deep conversations around culture, belonging and identity.

Staff also joined Sunshine Coast NRW events, including The Aunty Betty Memorial Reconciliation Walk, The Hope Dreaming Centre opening and GAATHA markets.

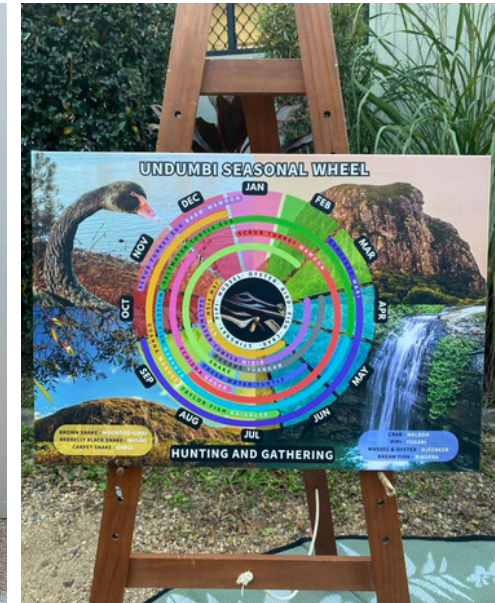
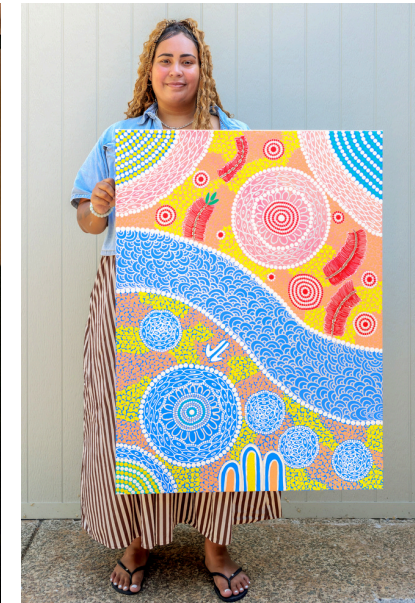
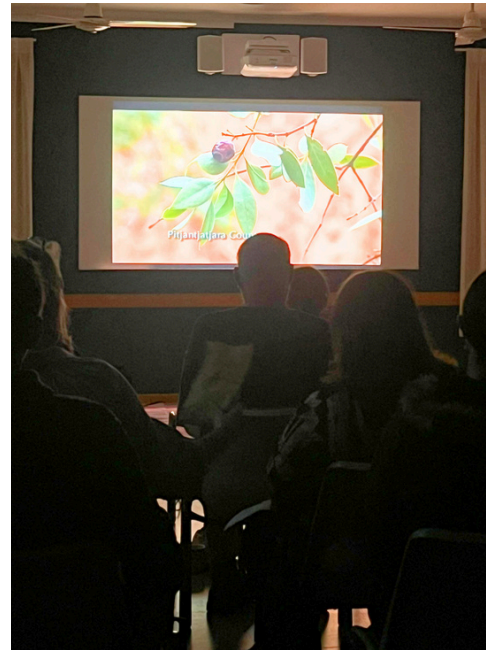
NAIDOC

2024's NAIDOC theme was Keep the Fire Burning! Black, Loud and Proud! NCC was proud to support Wan'diny NAIDOC in delivering their Family Fun Day at Cotton Tree Park. NCC also hosted a "make your own NAIDOC tee" activity, which was popular with both Indigenous and non-Indigenous community members.



Nikita King
First Nations Worker





MULTICULTURAL CONNECTIONS TEAM

SETS PROGRAM

Krystal Smit joined the team in July 2024 and has been assisting with SETS case management. Julie Coulthard undertook her social work placement with the team from July – October 2024. Thanks for their enthusiasm and energy.

Case management delivered

72 eligible individual clients were assisted to integrate into society through case management support. Most common reasons for referral were education and skills training, community participation and networks and employment. Many clients were referred to multiple agencies/supports over the course of case work. The SETS worker worked closely with 2 refugee families who were sponsored under the CRISP program. The SETS worker has also been liaising with Ukrainian visa holders and is preparing to work with Palestinian and Israeli visa holders.

Group sessions organised

- Mental Health - drumming, laughter yoga, migrant guest speakers
- Interactive conversation with Home Affairs community engagement team
- Multicultural Services Officer provided information about Services Australia (in collaboration with CAMS worker)
- First Aid – clients obtained certificate in First Aid and CPR
- Women only Domestic and Family Violence (DFV) session in collaboration with the organisation Social Deck
- Women only Financial Superwoman session in collaboration with HER-preneurs
- Worked with Councillor David Law to invite migrants to Sunshine Coast Council for a tour of the building

and a discussion about the different levels of government

English

The SETS worker frequently collaborates with teachers of the Adult Migrant English Program at TAFE to assist migrants in improving their English skills. A weekly English conversation class (excluding school holidays) began in July 2024 at NCC. This is delivered in partnership with SETS worker, and volunteers eg retired English TAFE teachers, IELTS teacher and retired professionals from the Multicultural Support Group, UniSC Graduate Women Network.

Several clients have been linked to Buddies Refugee Support Group and The Learning for Life program organised by Sunshine Coast Libraries to obtain 1:1 English language tuition.

Employment

The SETS worker assisted migrants to advance their economic inclusion (e.g. helping with the planning and delivery of the Multicultural Jobs Fair and Business Expo 2025), referring clients to the Diverse Queensland Workforce Program and HER-preneurs program. Collaboration has occurred with employment stakeholders e.g. Council, UniSC, Department of Trade, Employment and Training. One client obtained work in aged care as a result of attending the Multicultural Jobs Fair.

Domestic and Family Violence

The SETS worker worked collaboratively with Centacare, court support services, Kyabra, Sonshine Sanctuary, Uniting Care, Sunny Kids, Integrated Family Youth Services, Act for Kids, Vulnerable Person's Unit (QLD Police) Legal Aid and Suncoast Community Legal to

identify and support women in situations of domestic and family violence. One client was successful in applying for DFV leave from her employer.

- SETS worker and a Thriving Families staff member hosted a conversation circle at Zonta Community Awareness Campaign Event "Hope in the Park" event as part of the 16 Days of Activism campaign against gender-based violence.
- SETS worker spoke at the Multicultural DFV Information Session (organised by CAMS worker).
- SETS worker attended Sunshine Coast Candlelight vigil for Domestic and Family Violence Prevention Month
- Centacare has organised for some of the individual photos used for NCC's DFV migrant photo exhibition to be joined together and framed into one very large art piece that stays permanently in their foyer. The photos were taken by Ukrainian photographer Natalie Maro.



Linda Dennis
Migrant Settlement Worker



MULTICULTURAL CONNECTIONS TEAM

SETS PROGRAM

Driving

Several clients were assisted in enrolling in Prep L, completing the online driving road rules course and visiting the Department of Transport to obtain a learner's licence. The SETS worker paid for some clients to receive driving lessons. Typically, these clients did not have access to a qualified experienced driver to teach them driving skills. Clients from Malaysia, Syria, Ukraine and Russia passed their driving test.

Social events

The SETS and CAMS workers organised opportunities for migrants to increase their social connections through three picnics at Cotton Tree Park:

- Community picnic in multicultural month (August 2024)
- End of Year picnic with TAFE students (December 2024)
- Picnic and soccer (April 2025)

The SETS worker interacted with past, present and potential clients, ethnic community leaders, faith leaders and local businesses and distributed SETS flyers at the following events:- Japanese Festival Sunshine Coast, Festuri Multicultural Music and Dance Festival, Multicultural Business Networking event (official event for Brazil Week) Diwali organised by Sunshine Coast Indian Association, Multiculti Soccer Cup, Sunshine Coast Chinese Association Lantern Festival, Table Tennis Business Challenge organised by Sunshine Coast Chinese Association, Sunshine Coast Sri Lankan New Year Festival, Filipino Independence Day Celebration, Multicultural mass/Corpus Christi Stella Maris Catholic Church. At these events, culture was shared through traditional dance, singing and instrumental performances.

Racism

- Conducted active bystander training against racism for patrons who are key leads in the Sunshine Coast Council's Shine a Light on Racism Campaign
- Attended Shine A Light on Racism Launch Stage 2 with key community leaders and council staff

Additional

- SETS worker attended Annual SETS Conference Canberra 22nd October 2024
- SETS worker was nominated for Multicultural Affairs Queensland Award.
- SETS worker is on the Sunshine Coast Council Multicultural Advisory Group (MAG) to provide strategic advice to Council
- SETS worker attends meetings of the Sunshine Coast Family Law Pathways Network (FLPN) Steering Committee and the Aboriginal and Cultural Sub Committee Board of SunnyKids



Ana Brandler
CAMS Worker



Giovanna Sandifort

PROJECT WORKER



Davinia Vella

PROJECT MANAGER



COMMUNITY ACTION FOR MULTICULTURAL SOCIETY (CAMS)

Vicki and Tomoe moved on from NCC. We thank them for their passion, commitment and valuable contributions. Ana Brandler joined NCC as CAMS worker in September 2024.

Inclusive and Welcoming Communities

CAMS strengthened community connections through cultural events, inclusive activities, and collaboration with service providers. CAMS worked with Baringa Community Centre, Sunshine Coast Council, TAFE, and participated in the Queensland Government Sunshine Coast Community Cabinet, and ECCQ Network meeting in Brisbane to broaden partnerships and ensure migrant voices were represented.

CAMS organised and created welcoming spaces for families and CALD (Culturally and Linguistically Diverse) community groups at the following events

- Multicultural Disaster Painting Exhibition featuring artwork by migrants and representatives from organisations tackling disaster preparedness – Council, Police, SES, Neighbourhood Centres, Services Australia, Volunteering Sunshine Coast attended.
- Cultural Awareness activities at NCC during multicultural month – Japanese drumming, calligraphy and craft activities.
- Indigenous Workshops at Tribal link
- Diverse Women's Group cooking demonstration
- International Women's Day event at NCC (in collaboration with HER-preneurs and Thriving Families).
- Harmony Day celebrations at NCC in collaboration with a Kenyan leader who was guest speaker.

Addressing racism was another focus, with CAMS collaborating with two multicultural leaders to deliver a Harmony Day workshop at Chancellor State College. The session helped students recognise racism and develop strategies to respond to discrimination, while follow-up conversations with multicultural leaders provided insights into ongoing community challenges.

CAMS engaged in major cultural celebrations, including Sri Lankan and Thai New Year celebrations and Filipino Independence Day. Participation in these events solidified relationships with community leaders and provided informal opportunities to connect with new migrants.

Service provider engagement was enhanced through structured forums, including community engagement sessions focused on increasing CALD participation.

Through these initiatives, CAMS deepened social connections, celebrated cultural diversity, supporting the Sunshine Coast to remain an inclusive and welcoming community.

Developing and Connecting Community Leaders

NCC's CAMS and SETS workers organised 3 community leadership workshops in October 2024 to build community capacity. Material was presented by the founder of Southern Cameroons Association /Sunshine Coast African Diaspora Group. Topics covered: develop your leadership capacity, advocacy skills, event management, social media, funding and networking with other community leaders.

Following this, work with community leaders continued through monthly facilitated Table Talk sessions and individual support including accessing relevant funding information, building confidence, and developing strategic initiatives.

A key piece of work that emerged from the Table Talk group has been a Multicultural Facility Proposal for the Sunshine Coast and in June 2025, CAMS organised a special Table Talk session inviting Fiona Simpson, Minister for Women and Women's Economic Security, Minister for Aboriginal and Torres Strait Islander Partnerships and Minister for Multiculturalism (Qld Government) to discuss the initiative. Following that meeting, the group developed a Terms of Reference and officially named themselves the Sunshine Coast Multicultural Community Council (SCMCC) and created a formal Multicultural Facility Proposal which they presented to Sunshine Coast Council and Cr David Law. The SCMCC continues to meet monthly to coordinate initiatives and strengthen collaboration and brings together diverse communities, including Iranian, Filipino, Thai, Indian, German, Venezuelan, Bolivian, Chinese, Kenyan, and Southern Cameroonian communities, as well as representatives of Bahá'í, Muslim, and Christian faiths.

Disaster preparedness remained a priority, with the SCMCC WhatsApp group playing a vital role in sharing essential updates and coordinating communication during Cyclone Alfred and localised flooding. This platform facilitates timely information sharing, particularly during emergencies.

CAMS CONT. HER-PRENEURS PROGRAM

Community safety was also a focus. CAMS, in collaboration with ECCQ (Ethnic Communities Council Qld, Kyabra and the Queensland Police Service Vulnerable Persons Unit (VPU), delivered a culturally sensitive Domestic and Family Violence information session. The session was promoted via the SCMCC and empowered CALD participants by raising awareness of their rights and available support.

Pathways to Prosperity – Building Pathways to Employment

CAMS worked closely with Diverse Queensland Workforce (DQW) and HER-preneurs, regularly referring migrants to both programs to support employment pathways. Responding to needs identified in the 2024 migrant survey, CAMS also coordinated targeted sessions to assist CALD community members including:

- employment workshop, delivered in collaboration with East Coast Human Resource Group which covered resume writing, interview techniques, job search strategies including AI tools and current industry trends and;
- information workshop organised in partnership with Hawkes Immigration Lawyers to explain changes in migration law, providing guidance for navigating complex visa processes.

CAMS also promoted and attended the Migrant Job Expo, where a participant was inspired to start her own NDIS-registered home organisation business after connecting with another migrant running a similar service.

CAMS hosted two specific service provider/stakeholder events to strengthen service pathways:

- Empowering Connections building bridges with multicultural communities for service providers. Attendees included NCC workers, representatives from STEPS employment group, UniSC, Sunshine Coast libraries, IFYS, Tenants Qld, and more.
- “Meet the Service Providers Fair” where CALD participants connected with organisations such as STEPS, Commlink, Diverse Queensland Workforce (DQW), NDIS, Services Australia, Queensland Health, Relationships Australia etc.

These initiatives collectively strengthened employment pathways, supported skill development, and built confidence among CALD community members in accessing essential services.

HER-preneurs Pilot Program – July 2024- June 2025

This project was delivered by NCC and funded by the Australian Government Department of Employment and Workplace Relations through the Local Jobs Fund Program.

The project team consisted of Davinia Vella (Project Manager), Giovanni Sandfort (Admin Support), Lan Tran (NCC Finance) and Danni Duncan from Learnivation.

The program had 2 intakes. 29 women from CALD backgrounds enrolled in the Program. 22 participants received a Certificate III in Innovation and Small Business, while an additional 6 were awarded a Participation Certificate in recognition of their engagement in the program. 1 participant exited the program before its completion.

HER-preneurs aimed to equip women with skills and knowledge to start businesses and become more financially secure and independent. The project combined accredited training, business coaching, peer support, and real-world entrepreneurial experiences. Several women launched businesses or products during the program and sold their products at the Eumundi markets.

Women became more self-reliant and learnt to access services that could help them start and maintain a sustainable business. Women also built networks with others in the program and have continued to support each other beyond the project. Participants reported high levels of satisfaction, growth in confidence and skills, and improved social connection.

Participants built business networks with representatives of local Chambers of Commerce, Sunshine Coast Council, small business owners, members of the Sunshine Coast Women’s Business Network and potential mentors. Participants attended Speaking for Impact training and Active Bystander Training Against Racism. Some attended additional training in social media and marketing.

HER-preneurs attended the Create, Connect and Contribute Multicultural Job Fair and Business Expos in 2024 and 2025. In 2025 participants showcased their products and received certificates from Fiona Simpson, Minister for Women and Women’s Economic Security, Minister for Aboriginal and Torres Strait Islander Partnerships and Minister for Multiculturalism (Qld Government) at an official recognition ceremony.

NAMBOUR COMMUNITY CENTRE

THRIVING FAMILIES

Thriving Families Continues to Thrive - Caz

I can't believe another year has flown by in the blink of an eye-but somehow, it has. The evidence is all around us: a shed full of well-used arts and crafts, remnants of projects scattered around, each one a reminder of the creative ideas we've have come up with. Canva tells its own story too, showing just how many flyers we've created, each one offering families countless amazing activities and/or groups to participate in, all showing the wonderful work we do!

The Thriving Families team continues to play a significant role in the everyday life of Nambour Community Centre. I am so proud of our social workers Rachel, Dani, Lise, Erin, Katherine, Peter, Joelle and Julie, casuals Rachel Mary, Nicole and Krystal and our ever-changing students, they remind me everyday community is about relationships between people and place. Our experience reminds us for families to truly thrive; it is important that we continue to be inclusive and provide opportunities for families to feel connected and have a strong sense of belonging.

Our best practice approach is also based in the belief that every family is unique, and so is their lived experience. They are the experts in their own lives. We know life can be messy, and support doesn't look the same for everyone. This year, Thriving Families has continued to build strong, relational based connections with parents / caregivers and their families. Whether it's through community groups, one-on-one support, case management, counselling, or parent education, we're showing up with intention and in ways that matter. Often you will also see Thriving Families 'popping up' at local events - because we also believe being part of the community means being in it, not just standing back and looking on.

Excitingly Nambour Community Centre was also successful in gaining funding for our new Social Prescribing Project, JOIN!- our little Thriving Families team consequently growing in size along with its offerings to community. Through the dedication and enthusiasm of our wonderful volunteer Manda we also successfully applied for a grant, NCC chipping in the extra bits and with a snap of the fingers we joined forces with Dolly Parton's Imagination Library. We now have 50 little readers under the age of 5 on the go.

Together, we're creating warm and welcoming spaces where families feel seen, heard, and valued. I love that our team continues to celebrate the best in people and continues to embrace and value the importance of connection in our community. Thriving Families are thriving!

Thriving Families Federal Programmes

Over the past year a range of services were offered to families/parent(s) which consisted of individual support, brief therapeutic intervention, information, advice and referral family engagement, groups, supported spaces (social workers for formal support) and parent education. Over the past year a total of:

- 336 parent support sessions were offered to families across our groups including TFHQ and parent education.
- 240 individual parents/carers in total received a service throughout the year under this Federal Funding (this number does not include all events, so the number is actually higher than this)

Thriving Families continues to create meaningful ripple effects across the Nambour community, offering inclusive spaces where families feel connected,

supported, and valued. Through shared experiences and soft entry points, even the most vulnerable families are finding a sense of belonging and access to the help they need.

Keyworkers for each group:

- TFHQ/Parent Education – Dani, Erin Lise, Rachel and Katherine
- The Nest – Dani and Katherine
- Women Who Mum- Rachel and Lise
- Playgroup – Dani and Lise

TFHQ - The Team

Thriving Families Headquarters (TFHQ) continues to offer a welcoming drop-in space from Tuesday to Friday, where families can access support with or without an appointment. Over the past 50 weeks, TFHQ delivered 163 sessions, providing face-to-face and phone-based assistance, alongside Monday enquiry support. Families sought help with everything from housing and Centrelink to domestic violence referrals-often arriving unannounced but finding the courage to ask for help. TFHQ's accessible and soft entry point continues to play a vital role in offering real-time support when it's needed most



Caz May
Thriving Families Co-Ordinator



NAMBOUR COMMUNITY CENTRE

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The Nest - Dani

The Nest is a warm, supportive space for expectant mums and families with babies up to 18 months. It fosters connection, learning, and community through nurturing activities that strengthen bonds and ease isolation. Mums were offered the opportunity to come together and offer each other reciprocal support through discussion and activities in a peer-to-peer setting.

Activities offered over the year included but were not limited to):

- Mums and Bubs Yoga
- Singing Mummas with Corrine
- Nambour Library Sing and Read sessions
- Water play, sensory play, light play, and messy play
- High Tea
- Weigh and Grow mornings
- Self-care and mindfulness mornings
- Tie dye activities
- Positive affirmations
- Circle of Security (COS) skills shared

These experiences helped build trust, support emotional wellbeing, and created natural entry points into further services when needed.

Women Who Mum - Rachel

Women Who Mum is a weekly support initiative designed for women in caregiving roles with children aged 0–18 years. The program offers a welcoming and inclusive space for mothers and female carers to explore the meaning of parenting, connect with others, and share lived experiences. The 'Women Who Mum' group uses peer-to-peer support, circle work, and provides parents with an opportunity to build their unique toolkit for developing effective parenting skills, building supportive relationships and improving their overall

well-being as parents. It also provides a soft entry point for women to engage in our case management or counselling, providing a space that builds relational trust and rapport so that women feel like they can enter more intensive one on one support. Over the reporting period, the program delivered 40 sessions, each running for 4 hours, providing consistent and meaningful engagement.

Attendance fluctuated due to seasonal closures, planning days, training, and external disruptions such as cyclone-related closures. Despite these interruptions, the program maintained strong engagement and community connection. Throughout the year, Women Who Mum offered a diverse range of activities aimed at fostering wellbeing, skill-building, and emotional support. These included (but were not limited to):

- Yoga and mindfulness mornings
- Cooking workshops and home remedies support
- Candle making and tea blending
- Journalling and journal creation
- Values reflection and self-care sessions
- Circle of Security and Acceptance & Commitment Therapy (ACT) skills

These activities were designed to promote emotional resilience, parenting confidence, and a sense of community among participants.

Namba Play Group - Lise

Namba Community Playgroup runs weekly throughout the year and provides a supported space for children and their carers to connect with each other as well as the community through play based and sensory activities.

Over the reporting period the program delivered **44 sessions** each running for **4 hours** (including set up and pack down). TF aims to offer an environmentally aware playgroup utilising recycled natural materials where possible and incorporating the seasons through targeted activities such as fire making in winter and water play in summer. It also aims to rotate between gardening, cooking and craft as well as catering to any specific requests from the community where possible as they arise. Namba playgroup has supported local families to build community with a number of regular families meeting up outside of playgroup. It offers a safe space for families to feel seen and heard allowing them to share the ups and downs of parenting in a nonjudgemental and supportive environment.

In support of further community connection, we have on occasion taken playgroup offsite including the following:

- Visit to the Nambour Library
- Pop up at the Botanical Gardens
- Attendance at Messy Play Matters annual event



Caz, Dani, Rachel, Lise & Jenna (student)
Thriving Families



NAMBOUR COMMUNITY CENTRE

THRIVING FAMILIES

Thriving Families Parent Education

Circle of Security

Circle of Security was delivered 4 times across the 12-month reporting period. Circle of Security is an 8-week course promoting healthy and secure attachment and supporting a deeper understanding in children's emotions.

Reset

Reset is an Acceptance and Commitment Therapy based 5-week workshop written by Rachel Dowling and was held once during August-September 2024.

The objective of offering these parenting programs is to enhance the relationship between parents and their children by focusing on attachment and emotional security. Here are the key objectives of the programs offered by Thriving Families

Parent Education - External Facilitators

Women's Health Workshop

Over the past year Thriving Families partnered with Prudence (Pru) Todd - founder of Your Womanhood and a passionate advocate for women's health - to deliver two series of nurturing workshops alongside our group spaces, The Nest and Women Who Mum (total of 8 workshops). Pru created a welcoming environment where Mumma's could explore pelvic floor care, healing birth scars, navigating menopause with compassion, and reconnecting with their inner selves. These sessions offered not just practical support, but a gentle reminder that caring for ourselves is an essential part of caring for our families.

Events, Collaborations and Community Action

Thriving Families continues to embrace the power of group spaces and community events as a way to bring people together, foster connection, and offer meaningful support. Whether it's highlighting important dates like International Women's Day, Child Protection Week, Family Domestic Violence Month, or celebrating things like Spring Swap, Mid-Winter Gathering or Christmas, creating meaningful gatherings that respond to local needs, and reflect the heart of our values and the mission of Nambour Community Centre remain important to us. Through these shared experiences, we've seen families grow closer, feel a deeper sense of belonging, and access inclusive, free activities that make a real difference-especially for those facing financial hardship. These events also provide gentle entry points for families who may be socially isolated or at risk, offering a safe, welcoming space where everyone is valued. Often, we get to observe intergenerational participation, where we are seeing wisdom passed down, and a true village atmosphere come to life. Most importantly, families navigating tough circumstances-like domestic violence, substance use, or homelessness are finding a non-judgmental environment where they can connect and access the help they need.

Child Protection Week 7th September 2024

On Saturday 7th September Nambour Community Centre was a part of a family fun day for Child Protection Week where over a 1000 people attended. This event happened in collaboration with Family and Child Connect and 16 other local organisations at Cotton Tree. It was great seeing many familiar faces and meeting lots of new families.

Thriving Families hosted a space where families could create a clay nature safety nest in mind of generating

conversation about this year's theme "every conversation matters". NCC also hosted a BBQ and cooked up a storm by two vegetarian workers, (Peter and Caz) 600 sausages were eaten and no reports of food poisoning, whew!!!

Clothes Swap 12th September 2024

Thriving Families hosted a vibrant clothes swap event where over 30 families came together to exchange pre-loved clothing and homewares, creating a space of generosity, sustainability, and connection. The spring swap event combines our Playgroup space, The Nest and Women Who Mum, bringing families from different groups together. The swap not only helped reduce waste and household costs, but also fostered a sense of community, with leftover items donated to the local op shop to continue the cycle of care.

NCC Christmas Lunch 19th December 2024

To encourage families to join in festive celebrations and to provide opportunities for cross collaboration within Nambour Community Centre, families and people of all ages celebrated together this festive time of year, young and old sang songs together, shared a meal and had a festive time.



Erin & Katherine
Thriving Families





NAMBOUR COMMUNITY CENTRE

THRIVING FAMILIES

Thriving Families State Funding

This funding supports vulnerable families with children under 18 but don't require statutory intervention. It aims to reduce harm, prevent crises, and promote family wellbeing through services like case management, and counselling for parents and carers, outreach in caravan parks, and father-focused programs.

Case Management – Erin, Lise & Dani (with support from Caz & Rachel)

Over the past year, 41 parents engaged in case management with Thriving Families-each bringing their own strengths, resilience, and aspirations. We believe wholeheartedly in the capability of parents to thrive, offering support that helps unlock their potential and move closer to achieving their goals. At the heart of our approach is creating trust and connection needed to foster lasting, positive outcomes for families.

Counselling - Rachel

In addition to the above, 38 parents and carers reached out or were referred to Thriving Families' counselling service. Out of the 38, 22 parents attended sessions. It takes courage for people to put themselves first and prioritise their mental health and wellbeing. Rachel's approach is grounded in evidence-based practices, including acceptance and commitment therapy, somatic expressive therapy, trauma-informed care, and attachment-based theories. At the heart of her work is a commitment to helping individuals build safe, resourced relationships with themselves and those around them, empowering them to navigate life with greater confidence, connection, and emotional strength.

Adventure Fridays - Dani & Erin

Adventure Fridays is a weekly afterschool event that rotates between three local parks-Federation Park in

Palmwoods, Muller Park in Bli Bli, and Cilento Park in Nambour. The group is underpinned in attachment theory, it's designed to bring families, particularly providing opportunities for Dads to get together through outdoor play and intentional activities that foster connection, learning, and inclusion. As one of NCC's key touchpoints with the community, especially with parents and fathers, Adventure Fridays offers a soft entry into support networks, advice, and information. It's a space where children and parents can explore nature, build relationships with peers and Thriving Families staff, and strengthen bonds through shared experiences and role modelling.

- A total of 62 families July to September 24 (Family is Counted ONCE in the quarter)
- A total of 58 families October to December 24 (19 male carers present)
- A total of 41 families attended January to March 25 (15 male carers present)
- A total of 53 families attended April to June 25 (19 male carers present)

Dad Group - Erin & Peter

Over the 2024/2025 financial year, Thriving Families Dad Group (TFDG) was held on a monthly basis for dads and male carers of children aged 0–18. It was a space where fathers and their kids enjoyed fun activities together while connecting with other men in a supportive, inclusive environment. Facilitated by two male social workers, the group encouraged open conversations about parenting, celebrated the vital role of dads, and promoted healthy parent-child relationships. Throughout the year, 9 dads and 17 children attended TFDG. Participants engaged in a variety of activities including stir fry cooking, footy and pizza in the park, damper making, bushwalking, and rocket launching.

A monthly newsletter called 'Dad' continues to be shared out of Thriving Families and provisioned to approximately 40 local organisations for dispersal to Dads throughout the Sunshine Coast. Exciting changes to the Partnering with Fathers programs are also underway, with updates anticipated in the near future.

Caravan Park -The Hub - Caz & Peter

The Hub continues to be a warm and welcoming space for all residents at Nambour Caravan Park, offering individuals and families access to information, support, and referrals in a relaxed, friendly environment.

It's been absolutely fab having One Bridge Nurses come along over the past year, Melinda Woods dedication and commitment each week shines through and it has been of real value for residents to be able to get their blood pressure, diabetes check and general nursing care on a weekly basis. A huge thank you also to Rick Paget and the Everyday Foundation - each Thursday morning we are always warmly welcomed and provided with the food we need for Brunch at the park or sausages for our BBQ Roadshow. Over the past year, 80+ residents and 14 families (this does not include parents who don't currently have custody of their children) have come through the Hub's doors, each contributing to the vibrant tapestry of community life.

Our quarterly BBQ Roadshow is still happening, bringing the energy of the Hub to both Nambour Caravan Park and Woombye Gardens. These events are a celebration of collaboration, creativity, and connection, with support from external services like Refocus, Carer Gateway, Kyabra, Tenants Qld, Sunshine Coast Community Legal Service, and uLaunch- we love it when everyone gets stuck in together.

NAMBOUR COMMUNITY CENTRE

THRIVING FAMILIES

Park Times - Erin & Katherine

Park Times continues to be a well-loved gathering of children and families residing at Nambour Caravan Park. The weekly group provides a regular opportunity for parents and caregivers to connect with each other and Thriving Families Social Workers through a shared afternoon tea and intentional activities.

Over the past year Thriving Families has engaged with 8 families living in the park and worked hard to create a safe, warm and welcoming environment. Using a relational approach, our work continues to focus on building trust and rapport in order to support each family's individual needs, strengths and challenges.

All of the activities provided are family led, focusing on fostering connection, creativity and fun. Some exciting activities in 2024-2025 have included regular cooking and craft sessions, a pop-up gathering and BBQ at North Arm Park and school holiday family day out at Bli Bli Mini Golf. The group is currently working on building a shared community herb and flower garden with lots more fun activities on the horizon for 2025.

JOIN - Social Prescribing - Joelle & Julie

JOIN (formerly the Social Prescribing pilot) is a community-based initiative that supports mental health and wellbeing by connecting people to non-clinical supports, relationships, and activities that reflect their interests, strengths, and goals. The pilot focuses on partnering with families particularly those navigating experiences of social isolation or disconnection to foster belonging and build meaningful community connections.

This initiative is funded by the Queensland Government and supported by ASPIRE (Australian Social Prescribing institute of Research and Evaluation), with funding secured through to December 2026.

In January 2025, Thriving Families officially commenced its Social Prescribing pilot project in Nambour. The project launched with a dedicated team of two part-time social workers. As with many new initiatives, the initial months focused on laying a strong foundation, establishing processes, building local understanding of social prescribing, and exploring what this approach could look like in a Nambour context. These early efforts were essential in shaping a responsive and community-informed model.

In late March, Social Prescribing facilitated a co-design workshop with key stakeholders across the Nambour community. The session was well attended and generated valuable insights into the local context and emerging needs. Through collaborative dialogue, participants identified priority areas where Social Prescribing could have the greatest impact.

As a result, Social Prescribing focused on supporting families with teenagers from 12- 18 years old, groups identified as particularly vulnerable to social isolation and disconnection. This direction reflects both community feedback and the broader evidence base around young people's wellbeing.

Following the initial stakeholder co-design, a second co-design session was held with teenagers from the Nambour community.

This was a pivotal moment in shaping the direction of the Social Prescribing pilot. The team collaborated with Robyn from Cultivate the Chaos (STUFFit Student Film Festival), whose insights helped deepen engagement with local young people.

As a direct outcome of this youth-led co-design, the project underwent a significant transformation, including the renaming of the project to JOIN, reflecting a renewed focus on connection, creativity, and belonging for families with high school-aged teens.

Building Capacity and Listening to Youth Voices: May – June 2025

In May, the JOIN team completed PATH (Planning Alternative Tomorrows with Hope) training, a strengths-based planning tool that enables practitioners to visually map a young person's dreams, goals, supports, and future pathways.

Also in May, JOIN team members participated in the Sunshine Coast Youth Forum, facilitating conversations with high school students about the challenges they face and the changes they envision for a more inclusive and nurturing Sunshine Coast.

We can't wait to see what the upcoming months bring!



COME AS YOU ARE. JOIN WHERE YOU BELONG!

NAMBOUR COMMUNITY CENTRE

THRIVING FAMILIES

JOIN - Continued

In June, JOIN hosted its first Pop-Up event at Nambour State College, engaging over 90 students in meaningful dialogue about their experiences and aspirations for Nambour which was both rich and revealing and has significantly shaped JOIN's direction.

We remain committed to placing teen voices at the heart of every decision we make.

As we move into the next financial year, JOIN remains deeply committed to partnering with families and nurturing a stronger sense of connection and belonging across the Nambour community. With referrals officially open from June 2025, we've already seen promising engagement and meaningful collaboration with local services creating new pathways for families to feel supported, seen, and connected.

We look forward to building on this momentum, continuing to centre youth voices, and co-creating spaces where every family feels they truly belong.

Dolly Parton's Imagination Library - Caz, Peter & Manda

Since its launch in 1995, Dolly Parton's Imagination Library has been transforming early childhood literacy. This inspiring initiative delivers carefully selected, age-appropriate books straight to children's homes, completely free of charge over a 2-year period. From birth to age three, kids receive a new book every month, helping families build a vibrant home library and nurturing a daily reading routine.

Thanks to the generous support of Dolly Parton herself, along with local champions like our wonderful Nambour Community Centre and Sunshine Coast Council, the program was made available here in the 4560-post code.

Within three weeks 50 children had registered! It was an incredible response. We are currently looking at forming a volunteer committee led by one of our long term and wonderful volunteers Manda, so we can get community engagement and more funding and ultimately more little ones reading – we want our local families to develop lifelong love of stories, learning, and connection.

Students

Social Work and Human Services students have played a vital role at the community centre this year, contributing their time, energy, and compassion to a wide range of programs and initiatives.

This year we have had:

- 4 Social Work students
- 1 Human Services student

Dani Shaw and Peter Hogg have joined the team of student supervisors this semester, offering staff the opportunity of new and interesting roles and experience. This brings our supervision team up to 5 staff, including Caz May, Rachel Dowling and Lise Holt.

Through placements, students have supported individuals and families, facilitated group activities, and assisted with events under the guidance of experienced NCC staff. It is always a privilege to watch students grow through their semester of learning. Their involvement not only supports the centre to deliver services but also provides the students with valuable hands-on experience in community practice and engagement while also allowing the team to garner insight and new ways of doing things, valuable input which helps the centre and community grow. Their presence also continues to foster a strong connection between UniSC and Nambour Community centre.



Joelle & Julie
JOIN Team

PARTNERSHIPS

FUNDING

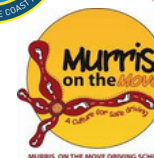
Nambour Community Centre would like to thank our major funding partners: Department of Women, Aboriginal and Torres Strait Islander Partnerships and Multiculturalism; Qld Department of Families, Seniors, Disability Services and Child Safety; Qld Department of State Development, Infrastructure, Local Government and Planning; Australian Government Department of Social Services; Australian Government Department of Home Affairs; Sunshine Coast Council and University of the Sunshine Coast.

SERVICES

We would like to acknowledge the services that co-locate at our centre and provide essential support to our community: Kyabra KEIHS; Anglicare Drug Diversion program; uLaunch Disability Employment Services, Suncoast Community Legal Service; Max employment; Sarina Russo Job Access; Queensland Health; St Vincent De Paul Homelessness Support; IFYS; QSTARS; Relationships Australia QLD; Good Shepherd; and Services Australia (Centrelink).

COMMUNITY

Our community partnerships form an essential part of our service. We would like to thank the generous individuals, groups and organisations that support the work we do. A special thanks to Everyday Foundation (previously Suncoast Christian Care); Oz Harvest; Thai Community of Sunshine Coast Association; Sundale Aged Care; Amrita; Act for Kids; Coast2Bay; Thread Together; Blackall Range Lions Club; Nambour and District Lions Club; GIVIT; Share the Dignity; Sunshine Coast MG Car Club; Community Care Packs; The Shack Community Centre; OneBridge Nurses; Hair Aid; Dolly Partons Imagination Library; PCYC Nambour; Stuff it and anonymous donors.



LETTER FROM the Treasurer

I am pleased to present the Treasurer's Report for the 2024/2025 financial year. This year has seen significant progress in fine-tuning our budget, strengthening financial management procedures, and securing a substantial increase in funding.

Financial Overview

As outlined in the financial statements, our total budget for the 2024/2025 fiscal year was \$2,120,363, representing a substantial funding increase of \$552,703 from the previous year. Our total expenditure for the year amounted to \$2,055,996, resulting in a net profit of \$64,397. \$34,630 of this profit has been rolled into reserves that have been approved for ongoing activity support in 2026.

Improved Accounting Processes

The Finance Committee has worked collaboratively throughout the year to continue improving our accounting systems, ensuring greater accuracy, efficiency, and accountability in the management of the organisation's finances.

A key milestone this year was the implementation of Hubdoc into our financial reporting processes — a substantial step forward in developing a more systemised and streamlined approach to document management and reporting. This advancement has improved both transparency and accessibility for the Board and Finance Committee, providing a stronger foundation for future financial oversight.

Changes in the Management Committee and Improved Budgeting

This year also saw several changes within the Management Committee, with new members bringing fresh perspectives and renewed energy. Alongside these

changes, we undertook further review of our financial procedures, leading to clearer reporting guidelines, enhanced budgeting practices, and a stronger focus on transparency and accountability in all financial matters.

Our budgeting process has continued to evolve, allowing for more accurate forecasting and better-informed decision-making. Special thanks to Finance Officer Lan Tran for her dedicated and diligent work in refining financial reporting to the Board — her efforts have greatly enhanced the clarity and accessibility of our financial information.

Acknowledgements

I would like to extend special thanks to the board members for their valuable contributions and ongoing support throughout the year. Their commitment, professionalism, and attention to detail have been greatly appreciated.

My sincere thanks also goes to Ana Greenfield, Lan Tran and all the wonderful staff for their continued dedication and willingness to go above and beyond. Your hard work, flexibility, and commitment are instrumental in ensuring the ongoing success and positive community impact of Nambour Community Centre.

Looking Forward

As we move into the 2025/2026 financial year, we remain committed to maintaining the high standards of financial management achieved this year and to continually improving our systems and processes. The introduction of Hubdoc, together with our strengthened budgeting and reporting practices, has laid a strong foundation for continued transparency, efficiency, and sustainability.

Thank you to the Management Committee, our Finance Officer, and all members for your continued support in helping us maintain the financial health and integrity of Nambour Community Centre.

MICHELLE SCOTT





**THANK
YOU**

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